

Swan Meadows – What Can Residents Expect?

We understand that construction can be a headache for residents, bringing temporary inconveniences, disruptions to daily routines, and concerns about access to homes and essential services. We recognize the importance of your time, comfort, and peace of mind, and we are committed to working closely with the community to minimize these impacts, communicate proactively, and address concerns as they arise throughout construction.

Emergency Vehicle Access and Maintenance of Traffic Emergency vehicle access will be maintained throughout construction. The City and contractor will coordinate work zones, temporary routes, and any necessary closures with fire, EMS, and police to support emergency response, keep fire hydrants accessible, and provide up-to-date route information. Construction staging will be planned to accommodate emergency access to homes within active work areas.

Residential Parking and Driveway Access The City and contractor will work together to maintain residential parking and driveway access during the day to the extent practicable. Residents will receive advance notice when trenching or other construction activities may temporarily affect driveway access or curbside parking. When direct access cannot be safely maintained, the City and contractor will coordinate nearby temporary parking, communicate the expected duration of the disruption, and provide a point of contact for assistance. Special arrangements will be made, as needed, for residents with limited mobility, home-care visits, and essential deliveries.

Service Interruptions and Notices Residents will receive advance notice of planned water service interruptions, sewer connection work, and the anticipated duration of each disruption. An after-hours contact will be provided for unexpected service issues or other urgent concerns. Households with medical needs or other essential water requirements will be identified and coordinated individually to help minimize impacts and support their specific needs.

Safe Pedestrian Access and Daily Neighborhood Services Safe, clearly marked pedestrian routes will be maintained to homes, school-bus stops, and other community destinations throughout construction. The City and contractor will coordinate with applicable service providers to minimize disruptions to trash and recycling collection, mail delivery, other deliveries, and school transportation.

Property Condition and Restoration Residents will receive information about construction limits, any necessary access permissions, the restoration process, and how to report property damage or other concerns. Measures will also be implemented to manage dust, noise, vibration, drainage, and sediment, with the goal of minimizing impacts on neighboring properties. The City and contractor will work with residents to address concerns and coordinate restoration as construction progresses.