

Emergency Vehicle Access and Maintenance of Traffic Emergency vehicle access will be maintained throughout construction. The City and contractor will coordinate work zones, temporary routes, and any necessary closures with fire, EMS, and police to support emergency response, keep fire hydrants accessible, and provide up-to-date route information. Construction staging will be planned to accommodate emergency access to homes within active work areas.

Residential Parking and Driveway Access The City and contractor will work together to maintain residential parking and driveway access during the day to the extent practicable. Residents will receive advance notice when trenching or other construction activities may temporarily affect driveway access or curbside parking. When direct access cannot be safely maintained, the City and contractor will coordinate nearby temporary parking, communicate the expected duration of the disruption, and provide a point of contact for assistance. Special arrangements will be made, as needed, for residents with limited mobility, home-care visits, and essential deliveries.

Service Interruptions and Notices Residents will receive advance notice of planned water service interruptions, sewer connection work, and the anticipated duration of each disruption. An after-hours contact will be provided for unexpected service issues or other urgent concerns. Households with medical needs or other essential water requirements will be identified and coordinated individually to help minimize impacts and support their specific needs.

What Can Residents Expect?



Safe Pedestrian Access and Daily Neighborhood Services Safe, clearly marked pedestrian routes will be maintained to homes, school-bus stops, and other community destinations throughout construction. The City and contractor will coordinate with applicable service providers to minimize disruptions to trash and recycling collection, mail delivery, other deliveries, school transportation, and snow removal operations.

Property Condition and Restoration Residents will receive information about construction limits, any necessary access permissions, the restoration process, and how to report property damage or other concerns. Measures will also be implemented to manage dust, noise, vibration, drainage, and sediment, with the goal of minimizing impacts on neighboring properties. The City and contractor will work with residents to address concerns and coordinate restoration as construction progresses.

What Can Residents Expect?



In-home Plumbing and Water-pressure Preparation

As part of the Swan Meadows Utility Upgrades Project, homes will be connected to the upgraded water distribution system. Water pressure will increase following this transition, with anticipated static pressures reaching approximately 80–85 PSI in the system. Actual water pressure may vary slightly depending on property location, elevation, and operating conditions.

Preparing Your Home

Before your home is connected to the new water system, the City recommends that residents evaluate the condition of their plumbing and ensure that their plumbing systems are prepared for any changes in water pressure.

Residents are encouraged to consult a licensed plumber to:

- Evaluate the condition of existing plumbing and check for leaks.
- Measure water pressure and determine whether a pressure-reducing valve (PRV) is necessary.
- Verify that existing shutoff valves and PRVs are functioning properly.
- Evaluate water-heater thermal-expansion protection, where applicable.

A PRV may be required when water pressure exceeds applicable plumbing-code limits. Residents with existing PRVs should ensure that they are functioning properly and adjusted appropriately.

Water-Pressure Evaluation and Potential Assistance

The City recognizes that changes in water pressure may present challenges for some homeowners, particularly those with older plumbing systems.

The City will evaluate opportunities to assist residents in preparing for the transition, providing information about PRV installation, and exploring potential assistance for residents who may have difficulty completing necessary plumbing improvements.

Additional information regarding any assistance programs will be provided as it becomes available.

City and Property Owner Responsibilities

The City is responsible for operating and maintaining the public water distribution system and City-owned portions of water service connections in accordance with applicable requirements.

Property owners are generally responsible for maintaining their private water service lines and plumbing systems, including plumbing located beyond the water meter, subject to applicable City ordinances.

The City will work with residents to address concerns related to the transition to the new water system and evaluate reported issues on a case-by-case basis.

Advance Notice of Water Service Interruptions

Residents will receive at least 48 hours' advance notice of planned water service interruptions associated with the project.

The City will make reasonable efforts to minimize disruptions and communicate any changes to the anticipated schedule. Emergency interruptions or unforeseen circumstances may require adjustments without the standard advance notification.

Water Service Restoration

Residents are strongly encouraged to be present, or arrange for a designated representative to be present, when water service is restored following the connection to the new system.

Having someone available allows residents to promptly identify potential leaks or other plumbing concerns.

Residents should know the location of their home's main water shutoff valve and ensure it is accessible and functioning properly before the scheduled transition.

If a leak or plumbing issue is discovered following restoration, residents should immediately shut off their home's main water valve, if safe to do so, and contact a licensed plumber. Residents should also notify the City if assistance with shutting off water at the meter is necessary or if the issue appears related to the public water system.

Communication and Coordination

The City will continue communicating with residents throughout the project and provide additional information before individual properties are transferred to the new water system.



What Can Residents Expect?

