

Community Resources

*The information below is being provided by the City of Grand Rapids as a resource ONLY.
These service providers are not a requirement and are not the sole providers available to you.
For additional information, please contact (616) 456-3460 or codes@grcity.us.*

2026 Poverty Guidelines available [here](#).

Immediate Safety.....	2
Housing Stability & Homelessness Prevention.....	2
Home Repair & Accessibility.....	3
Mobility & Accessibility Modifications.....	3
Utilities & Financial Assistance.....	3
Lawn Care & Snow Removal Services.....	4
Professional Organizing & Hoarding Support.....	4
Professional Cleaning & Remediation.....	4
Pest Control & Treatment.....	5
Trash Removal & Property Cleanouts	5
Donation & Recycling	5
Medical & Behavioral Health.....	6
Senior Services	6
Veteran Services.....	7
Legal Assistance (Homeowners & Renters)	7
Food & Basic Needs.....	8
Transportation	8
Animal Services.....	8
Program Details and Requirements	9

Immediate Safety

Grand Rapids Fire Department

3-1-1

Provides free home fire-safety assessments and smoke alarm installation for owner-occupied homes.

United Way

2-1-1

Connects residents to local resources including food, housing, utility assistance, transportation, and emergency services.

DHHS Protective Services – Centralized Intake

(855)444-3911

Investigates allegations of abuse, neglect, self-neglect, and exploitation involving vulnerable populations.

Housing Stability & Homelessness Prevention

Community Rebuilders

(616)458-5102

Provides housing navigation, supportive housing, homelessness prevention, and coordinated entry services.

Grand Rapids Housing Commission

(616)235-2600

Offering quality affordable housing, essential resources through advocacy and partnerships, and promote self-sufficiency to strengthen communities.

Dwelling Place

(616)454-0928

Improve the lives of people by creating quality affordable housing, providing essential support services, and serving as a catalyst for neighborhood revitalization.

Housing Assessment and Resource Agency (HARA)

(616)459-3433

The Salvation Army Community Services serves as the primary entry point for homelessness prevention and housing resources for those facing housing insecurity in Kent County.

Family Promise of West Michigan

(616)475-5220

Provides homelessness prevention, housing stabilization, financial coaching, and landlord mediation services.

ICCF Community Homes

(616)336-9333

Provides housing counseling, foreclosure prevention, homeownership support, and housing stabilization services.

Grand Rapids Urban League

(616)245-2207

Offers housing counseling, financial education, and homeownership assistance.

Hope Network

(616)301-8000

Utilizing a Housing First approach, Hope Network helps Michigan residents live with dignity and independence.

Well House

(616)245-3910

Permanent, shared, low-cost housing for people experiencing homelessness.

LINC UP

(616)451-9140

Affordable rental properties, homeownership opportunities, and housing advocacy.

Home Repair & Accessibility

Home Repair Services

(616)241-2601

Provides critical home repairs (below \$10,000), accessibility modifications, financial counseling, and housing preservation services.

City of Grand Rapids Housing Rehabilitation Program

(616)456-3030

Provides low-interest and forgivable loans for health, safety, accessibility, and energy-efficient repairs. Eligible repairs include roofing, plumbing, furnace, sewer/septic, electrical, windows, and structural repairs.

Habitat for Humanity Kent County – Material Recovery Program

(616)774-2431

Removes reusable building materials and fixtures at no cost to homeowners.

Get The Lead Out Program

(616)241-3300

Provides a free Lead Inspection and Risk Assessment for owner-occupied pre-1978 constructed homes.

Kent County Community Action: Weatherization Assistance Program

(616)632-7950

Enables low-income individuals to reduce their heating costs by making homes more energy efficient. Services include attic and wall insulation, health and safety checks, air sealing measures, and other energy efficiency measures.

Building Bridges Professional Services

(616)224-7409

Offers home repair services to qualifying senior residents of Kent County.

Michigan Home Energy Rebates (MiHER)

(855)510-7080

Funding energy efficiency and electrification updates to help reduce monthly utility costs, reduce energy use, and enhance comfort and indoor air quality.

Mobility & Accessibility Modifications

Disability Advocates

(616)323-2222

Provides accessibility assessments, home modifications, and adaptive equipment assistance.

Renew Mobility

(616)493-2620

Provides refurbished mobility equipment such as wheelchairs, walkers, and scooters.

Utilities & Financial Assistance

Financial assistance programs and services are subject to change and may be limited by funding availability, program guidelines, and organizational capacity. Applicants are encouraged to contact agencies directly to confirm current eligibility requirements and availability of assistance.

Kent County Community Action:

(616)632-7950

Provides utility assistance, weatherization services, and self-sufficiency programming.

State Emergency Relief

(844)799-9876

Provides emergency assistance (\$1,200) for utilities, housing needs, and other crises through MDHSS.

The Heat and Warmth Fund

(800)866-8429

Provides utility assistance and shutoff prevention services for income-eligible households.

Consumers Energy CARE Program

(877)448-9433

Provides payment assistance and energy affordability services for eligible Consumers Energy customers.

DTE Low Income Self-Sufficiency Plan (LSP)

(800)477-4747

Provides affordable payment plans and utility assistance for income-qualified customers.

Heartside Financial Assistance Program

(616)454-7204

Provides payment assistance and energy affordability services for eligible Consumers Energy customers.

Michigan Home Heating Credit Claim

(517)636-4486

This credit helps low-to-moderate-income homeowners and renters offset high energy costs, reduce utility bills, and prevent service disruptions. File your claim before September 30 for the previous tax year.

Lawn Care & Snow Removal Services

Building Bridges Professional Services

(616)224-7409

Offers fall cleanup/leaf removal, snow removal, and lawn maintenance services to qualifying senior residents within Kent County.

Steepletown Neighborhood Services

(616)451-4215

Offers grass cutting, trimming, edging, leaf/yard waste clean-up, and snow removal services.

Professional Organizing & Hoarding Support

Moxie Life Organizing LLC

(616)777-7347

Decluttering, organizing, and bed bug preparation services.

Balanced Life Organizing

(616)209-8527

Supports individuals with decluttering, organizing, and moving assistance.

Balance and Breathe LLC

balancebreatheorg@gmail.com

Offers compassionate, client-centered organizing assistance.

Independent Professional Organizers

Kassidy Winchester

kassidywinchester966@gmail.com

Brooke Ford

fordcf@gmail.com

Cheri Krueger

ckrueger18@gmail.com

Professional Cleaning & Remediation

ServPro

(616)369-6128

Provides deep cleaning, restoration, biohazard remediation, and disaster recovery services.

ServiceMaster Restore

(616)303-7663

Provides restoration, sanitation, and property cleanup services.

Bio-One Grand Rapids

(616)724-7971

Specializes in hoarding cleanup, sanitation, and biohazard remediation.

Mold & Moisture

(616)241-3300

Helps you understand what mold is, identify the leading source, and how to eliminate the source and impacted areas throughout your home.

Pest Control & Treatment

[Bed Bug Preparation Checklist](#) | [Cockroach Preparation Checklist](#)

[Rose Pest Solutions](#)

(616)534-5493

Treating ants, bed bugs, bees, cockroaches, fleas or mites, rodents, spiders, and termites.

[Aptive Environmental](#)

(855)948-5816

Provides tailored pest management services for ants, spiders, and rodents.

[Simply Pest Control](#)

(616)889-3452

Reduced rates for lower-income residents. Treating bed bugs, cockroaches, fleas or mites, and rodents.

[Aardvark Pest Management](#)

(616)530-9800

Reduced rates for seniors and veterans. Treating bed bugs, cockroaches, fleas or mites, and rodents.

[Safeguard Pest Solutions](#)

(231)903-0063

Reduced rates for lower-income residents. Treating bed bugs, cockroaches, fleas or mites, and rodents.

[IPM Services](#)

(616)878-3059

Offers affordable rates. Treating ants, bed bugs, bees, cockroaches, fleas or mites, rodents, spiders, and termites.

Trash Removal & Property Cleanouts

[City of Grand Rapids Waste Services](#)

(616)456-3000

Provides curbside collection, yard waste, recycling, and bulk item pickup services.

[Executive Containers LLC](#)

(616)862-5246

Offers dumpster rentals and cleanout services.

[Waste Management \(Bagster\)](#)

(877)789-2247

Provides self-service disposal and debris removal.

[GR Cleanup](#)

(616)896-1114

Provides junk removal, cleanouts, appliance removal, and debris hauling.

[Grand Rapids Yard Waste Site](#)

(616)456-3000

2001 Butterworth St. SW, Grand Rapids, MI 49504

Donation & Recycling

[Habitat Kent ReStores](#)

(616)647-9292

Accepts furniture, appliances, tools, and building materials.

[The Salvation Army](#) * pick-up options available

(800)728-7825

Accepts clothing, furniture, and household goods.

[Comp Renew](#) * pick-up options available

(616)855-6262

Accepts electronics for recycling and secure disposal.

[Brewer's Tire & Alignment](#)

(517)896-1114

Provides tire recycling services.

[Upcycle Bikes](#)

(517)896-1114

Accepts bicycle donations and refurbishes them for community members in need.

[Vital Records Control](#)

(616)459-6681

Offers securer document storage and shredding services.

Medical & Behavioral Health

Tandem 365

(616)588-5290

Provides comprehensive care coordination, in-home support, and community paramedic services for older adults and individuals with complex medical needs. Services may include nurse and social work navigation, medication management, transportation, meals, chore assistance, telehealth, caregiver respite, and 24/7 rapid response support to help individuals remain safely and independently in their homes.

Network 180

(616)336-3909

Offers crisis services, outpatient services, access services, adult services, and youth and family services.

Pine Rest

(866)852-4001

Offers urgent care, outpatient services, inpatient services, day programs, and residential care.

Clutters Anonymous

(866)402-6685

Offers 12-step programs for those who suffer from chronic disorganization.

Samber Care

(617)308-0067

Comprehensive care coordination services tailored to meet individuals' unique needs.

Catherine's Health Center

(616)336-8800

High quality, affordable, and compassionate care.

Reliance Integrated Wellness Center

(616)956-9440

Serving those struggling with feelings of depression and anxiety. Working with clients to overcome anxiety, depression, trauma, and develop coping strategies for daily life.

Sheldon Clubhouse

(616)242-6058

A mental health program of Cherry Health that supports members on their journey from mental illness to mental wellness. Services include paid employment opportunities, diet and lifestyle initiatives, and social connections through Clubhouse activities.

Senior Services

Medical Alert System

(616)454-8305

Receive a free Personal Emergency Response System (PERS) if you receive 10+ hours of caregiving per month.

Area Agency on Aging of Western Michigan (AAAWM)

(616)456-5664

Contact AAAWM for an initial screening and assessment to determine eligibility for specific programs and services based on age, residency, income, and individual needs.

Care Management

MI Choice Program – Medicaid Waiver

Options Counseling

Community Transition Services

Long Term Care Ombudsman Program

Medicare/Medicaid Assistance

Kent County Senior Millage

(616)456-5664

Provides person-centered care and resources for older adults, promoting independence and quality of life through a network of community partners.

Senior Neighbors

(616)233-0281

Provides older adults in Kent County personalized, comprehensive services to address both urgent crises and everyday needs, enabling each senior to remain independent, healthy, and engaged in their community.

Care Management
Housing Assistance
Daily Money Management

Home Maintenance
Senior Companions
Technology Support

Care Resources (PACE)

(616)913-2006

Promotes healthy, independent living, and helps prevent nursing home placement.

Reliance Community Care Partners

(616)956-9440

Help plan the required care to help eligible older adults remain living in their own home.

Elders' Helpers

(616)366-4234

Provides personal care, house making, and specialized nursing services.

Age Wise Eldercare Solutions

(616)690-4572

A free educational service that allows individuals to access healthcare resources that are best suited to personalized needs.

Care Patrol of Western Michigan

(616)773-2085

Provides senior care options based on care needs and quality of life.

United Methodist Older Adult Center

(616)452-3226

Gathering center for aging adults who want to immerse themselves in community activities.

Independent Living (Home Help)

(616)452-3226

Supports individuals that wish to live independently in their homes by providing a range of services to ensure needs are being met.

Veteran Services

Kent County Veteran Services

(616)632-5722

Provides information, referrals, and supportive services to veterans.

Grand Rapids Vet Center (Veteran Affairs)

(616)285-5795

Provides veterans with physical and emotional health support based on care needs and quality of life.

Veteran Navigators

(231)260-0721

Aids veterans by connecting them with resources to ease mental health, substance abuse, housing, and other common issues that impact their ability to live a healthier lifestyle.

Legal Assistance (Homeowners & Renters)

Kent County Legal Assistance Center

(616)632-6000

Legal assistance for those dealing with family, housing, and economic challenges.

Kent County Probate Court

(616)632-5440

Estates, Wills, Trusts, Guardianship, Conservatorship, Mental Health

Legal Aid of West Michigan

(616)774-0672

Provides low-cost or complimentary legal advice and representation in a broad range of areas such as consumer cases, family matters, housing problems, government benefits, and more.

Michigan Legal Help

(248)552-3008

Tools and information to help you understand and manage your legal problems.

Grand Rapids Urban League

(616)245-2207

Empowers underserved populations by assisting them achieve economic self-reliance, parity, and civil rights.

Home Repair Services – Financial Education

(616)241-2601

Foreclosure prevention counseling, reverse mortgage counseling, money matters workshops, and financial capabilities certificate series.

ICCF Community Homes

(616)336-9333

Provides various homeownership services that are tailored to your needs and interests as a current or prospective homeowner.

Food & Basic Needs

Food Assistance Program

Apply for SNAP or EBT through MI Bridges.

Meals on Wheels

(616)459-3111

Provides nutritious home-delivered meals and nutrition services to older adults to support healthy aging, well-being, and independent living.

Community Food Club

(616)288-5550

Provides members with access to health foods at a low monthly cost.

Downtown Food Pantry

(616)717-5581

Provides an emergency supply of food and personal care items to people in need.

North Kent Connect

(616)866-3478

Connects individuals with resources to meet immediate needs and support long-term stability. Services include food assistance, housing and utility support, one-on-one case management, and employment resources.

Transportation

Ride Link

(616)774-1288

A door-to-door transit program for Kent County residents over the age of 60. Rides can be booked for any destination.

Animal Services

Kent County Animal Control

(616)632-6100

Responsible for enforcing laws regarding stray, dangerous, and unwanted animals.

Kent County Animal Shelter

(616)632-7300

Adoption services, pet licensing services, and temporary shelter options for misplaced or unwanted animals.

C-SNIP

(616)455-8220

Provides low-cost vaccinations, and spade and neuter services for cats and dogs.

Kibble Connection offers food for pets in partnership with the Access of West Michigan Food Pantry network.

Program Details and Requirements

City of Grand Rapids Housing Rehabilitation Program

Home Rehabilitation Assistance Program Loan Terms - Deferred Payment Mortgage

- **Interest Rate:** 0% (no interest charged)
- **Monthly Payments:** None required
- **Loan Term:** 20 years
- **Partial Forgiveness:**
 - Kent County will forgive an amount equal to any payments received during first 10 Years of loan

Home Repair Services

Household Size	Under Age 60	Over age 60	All Ages
	Home Repairs	Home Repairs	Access Modifications
			Furnace and Water Heater Replacements
1	\$ 37,350	\$ 59,750	\$ 59,750
2	\$ 42,650	\$ 68,250	\$ 68,250
3	\$ 48,000	\$ 76,800	\$ 76,800
4	\$ 53,300	\$ 85,300	\$ 85,300
5	\$ 57,600	\$ 92,150	\$ 92,150
6	\$ 61,850	\$ 98,950	\$ 98,950
7	\$ 66,100	\$ 105,800	\$ 105,800
8	\$ 70,400	\$ 112,600	\$ 112,600