CITRUS COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (LCB)

REGULAR MEETING

Thursday, September 10, 2026, at 9:30 a.m.

MEETING LOCATION: Lecanto Government Building, 3600 W. Sovereign Path, Room 166, Lecanto, FL

AGENDA

A. CALL TO ORDER

1. Moment of Silence
2. Pledge of Allegiance
3. Introduction of Board Members and Staff
4. Declaration of Quorum
5. Enter Proof of Publication into the Record

B. APPROVAL/MODIFICATION OF AGENDA (Limited to Board and Staff comment only)

C. REVIEW AND APPROVAL OF MINUTES – MAY 14, 2026, LCB REGULAR PUBLIC MEETING

D. ACTION ITEMS

1. Annual Expenditure Report (AER) of the Community Transportation Coordinator (CTC)
2. Annual Operating Report (AOR) of the Community Transportation Coordinator (CTC)

E. REPORTS

1. Quarterly Report for April 1 through June 30, 2026, by the Community Transportation Coordinator (CTC) - Joanne Granger, Transit Director
2. Key Training Center Quarterly Report for April 1 through June 30, 2026 – Theresa Flick, Programs and Services Director

F. FEATURE PRESENTATION

Elizabeth Alacci, Adult Protective Services, Florida Department of Children and Family Services

G. CITIZEN COMMENTS

H. BOARD MEMBER COMMENTS

I. MPO STAFF COMMENTS

J. ADJOURNMENT AND NEXT MEETING – The next regular meeting of the Citrus County Transportation Disadvantaged Local Coordinating Board (LCB) is scheduled for Thursday, November 12, 2026, beginning at 9:30 a.m., at the Lecanto Government Building, 3600 W. Sovereign Path, **Room 280**, Lecanto, Florida.

The meeting agenda and back-up materials are available online at:
www.hernandocounty.us/hernandocitrusmpo.

REVIEW AND APPROVAL OF MINUTES – MAY 14, 2026, LCB REGULAR PUBLIC MEETING

Attached for approval are the Regular Public Meeting Minutes of the Thursday, May 14, 2026, meeting of the Citrus County Transportation Disadvantaged Local Coordinator Board (LCB).

Staff Recommendation: It is recommended the LCB review and approve the Minutes of the May 14, 2026, meeting.

Attachment: Minutes from Thursday, May 14, 2026, Regular Public Meeting

CITRUS COUNTY TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB)

Thursday, May 14, 2026

MINUTES

The Citrus County Transportation Disadvantaged Local Coordinating Board (LCB) held a regular quarterly meeting on May 14, 2026, at 9:30 a.m. at the Lecanto Government Building, 3600 W. Sovereign Path, Room 166, Lecanto, Florida. The meeting was advertised in the Citrus Chronicle newspaper, on the Hernando-Citrus MPO website and the Citrus County website. The agenda was available on the Hernando-Citrus MPO website.

MEMBERS PRESENT

Janet Barek, LCB Chairman, Citrus County Commissioner
David Douglas, LCB Vice Chairman, Citizen Advocate – Transit User as Primary Means
Chris Leffert, Florida Department of Transportation, District 7
Elizabeth Alacci, Florida Department of Children and Family Services
Deirdre Barrett LaBelle, Local Representative for Children at Risk
Justina Howarth, Florida Department of Elder Affairs
Glorybee Nunez, Florida Department of Health Care Administration
Jeanette Estes, State of Florida Agency for Persons with Disabilities
Debbie Letterman, Regional Workforce Development Board
Joanne Granger, Transit Services Director, Mass Transit Coordinator, non-voting representative of the CTC

MEMBERS ABSENT

Stephen Brown, Person with a Disability
Katie Lucas, Local Medical Community Representative

OTHERS PRESENT

Bob Esposito, MPO Executive Director
Mary Elwin, MPO Coordinator
Joy Turner, MPO Executive Assistant
Theresa Flick, Director, Key Training Center

MEETING CALLED TO ORDER

- Chairman Barek called the meeting to order at 9:30 a.m.
- The Pledge of Allegiance and the introductions of Board, staff, and attendees followed the Moment of Silence.
- A quorum was declared, and the affidavit of publication was read into the record.

APPROVAL/MODIFICATION OF AGENDA

Motion: A motion was made by Vice Chairman Douglas to approve the agenda. The motion was seconded by Ms. Letterman and the motion passed 9-0.

REVIEW AND APPROVAL OF MINUTES – FEBRUARY 12, 2026, ANNUAL PUBLIC WORKSHOP

Motion: A motion was made by Vice Chairman Douglas to approve the February 12, 2026, Minutes of the LCB's Annual Public Workshop. The motion was seconded by Ms. LaBelle and the motion passed 9-0.

REVIEW AND APPROVAL OF MINUTES – FEBRUARY 12, 2026, REGULAR PUBLIC MEETING

Motion: A motion was made by Vice Chairman Douglas to approve the February 12, 2026, Minutes of the LCB's Regular Public meeting. The motion was seconded by Ms. LaBelle and the motion passed 9-0.

ACTION ITEMS

1. Review and Approval of the Annual Evaluation of the Community Transportation Coordinator (CTC)
   Ms. Elwin reviewed key elements of the Annual Evaluation of the Community Transportation Coordinator (CTC). She highlighted the Measurable Standards/Goals on page 34 of the evaluation, noting that the CTC met or exceeded all established standards and goals. Ms. Elwin also provided an excerpt from the Citrus County Transit Development Plan (TDP) for FY 2026–FY 2035, emphasizing the significant effort undertaken to gather public input during the development of the TDP. Chair Barek commented that the Central Ridge Library is the most heavily used library in the county and serves as an excellent location for engaging with the public. Ms. Elwin further noted that the CTC operates 32 ADA-accessible vehicles.

   As a final note, Ms. Elwin pointed out that the TDP excerpt includes a photo of LCB Board member Debbie Letterman participating as a member of the public and as an engaged, concerned Board member. Mr. Esposito commended Ms. Granger and the CTC for the good work they are doing.

   Motion: A motion was made by Ms. Letterman to approve the submittal of the CTC Annual Evaluation to the Florida Commission for the Transportation Disadvantaged (CTD). The motion was seconded by Ms. Nunez and the motion passed 9-0.

2. Review and Approval of the FY 2027 Rate Calculation for Citrus County
   Mr. Esposito reviewed the agenda item and staff recommendation. Ms. Granger clarified that the Rate Calculation for Services applies only to the door-to-door service and does not affect the fixed-route service.

   Motion: A motion was made by Vice Chairman Douglas to approve the FY 2027 Rate Calculation as approved by the Commission for Transportation Disadvantaged (CTD). Ms. Estes, LCB Board member representing the State of Florida Agency for Persons with Disabilities, abstained from the vote, as the agency has taken the position of not voting on agenda items concerning rates due to the agency's providers being involved in transit. The motion was seconded by Ms. Nunez and the motion passed with a vote of 8-0 with Ms. Estes abstaining.

REPORTS

Quarterly Report for January 1 through March 31, 2026, by the Community Transportation Coordinator (CTC)- Joanne Granger, Transit Director

Ms. Granger reported that from January through March, fixed-route trips remained relatively consistent; however, demand-response trips increased from 3,417 in February to 3,746 in March. She noted that demand-response numbers have not been this high since October 2025. Trips are evenly distributed among service categories, with employment trips being the highest, followed by nutrition and medical trips, and a continued strong volume of education and training trips. A significant portion of these trips serve the transportation disadvantaged.

Ms. Granger further noted that the CTC is fully utilizing Transportation Disadvantaged (TD) funds this year and is performing well, processing 105 new TD applications in April and sending out 54

renewals. The CTC is seeing a substantial increase in TD-eligible passengers applying for reduced transit fares.

Ms. Granger also reported that the CTC completed the Annual Monitoring of Key Training Center as a coordinated contractor and had no findings. The report is on file with the Citrus County Clerk of Courts.

Key Training Center Quarterly Report for January 1 through March 31, 2026 – Theresa Flick, Key Training Center Programs and Services Director

Ms. Flick reported that, similar to Ms. Granger's earlier comments, the number of trips for the quarter has remained relatively consistent. She noted that the Training Center received three new transit vans funded through the State Block Grant 5310 program. There was sufficient funding in the grant to include the extended-roof option, which has been especially helpful as many of their clients are aging and benefit from easier entry and exit. She stated that both the clients and the Key Training Center are very appreciative of the Florida Department of Transportation support. Ms. Flick added that an additional new cut-away van is expected to arrive within the next 90 days.

FEATURE PRESENTATION

Ms. Nunez, Senior Human Services Program Specialist, provided an overview of the Florida Agency for Health Care Administration (AHCA), the state agency responsible for administering Florida's Medicaid program and for licensing and regulating healthcare facilities, including hospitals, nursing homes, adult family care homes, and assisted living facilities. She explained that AHCA manages Medicaid services for millions of eligible low-income individuals, children, and people with disabilities. AHCA also conducts onsite inspections of licensed healthcare facilities to ensure they are legitimate, operational and compliant, and that Medicaid funds are used appropriately to prevent fraud.

Ms. Estes noted that AHCA serves as the fiscal agent for Florida agencies and that any provider receiving Medicaid funds must first register with AHCA. At Ms. Estes' request, Ms. Nunez shared the link to AHCA's complaint hub: https://ahca.myflorida.com/medicaid/florida-medicaid-complaints.html. Ms. Alacci added that the "Find a Facility" feature on the AHCA website is a valuable resource for confirming licensed facilities or researching facilities in a specific area.

Discussion followed regarding how to apply for Medicaid. It was explained that the first step is to apply through MyACCESS at https://myaccess.myflfamilies.com/.

In response to a question from Ms. Granger, Ms. Nunez clarified that an individual's healthcare facility is responsible for contacting the transportation providers available through the recipient's managed care plan. If this does not occur, a complaint should be filed against the facility.

Chairman Barek confirmed that Elizabeth Alacci, with the Florida Department of Children and Family Services, will deliver the Feature Presentation at the September 10, 2026, Citrus County Transportation Disadvantaged Local Coordinating Board (LCB) meeting.

CITIZEN COMMENTS - There were no citizen comments.

BOARD MEMBER COMMENTS

Ms. Letterman announced that she will be retiring on September 4, 2026. Board members congratulated her and wished her well.

MPO STAFF COMMENTS

Mr. Esposito shared the following updates:

- As part of a resurfacing project on US 19 in Crystal River, a pedestrian hybrid beacon will be installed by the Florida Department of Transportation at the Crosstown Trail crossing.
- An audible pedestrian signal (APS) has been warranted at SR 50/Cortez Boulevard and US 41/Broad Street. FDOT will coordinate with Hernando County regarding concurrence and implementation. Currently, there are no APS installations in Hernando County, so this would be the first; both countywide and within the City of Brooksville.
- MPO staff attended the Florida Metropolitan Planning Partnership (FMPP) meeting on Wednesday, April 29, in Orlando. Bob attended the Metropolitan Planning Organization Advisory Council (MPOAC) meeting on Thursday, April 30, in Orlando.

ADJOURNMENT AND NEXT MEETING

The next regular meeting of the Citrus County Transportation Disadvantaged Local Coordinating Board (LCB) is scheduled for Thursday, September 10, 2026, beginning at 9:30 a.m., at the Lecanto Government Building, 3600 W. Sovereign Path, Room 166, Lecanto, Florida. The meeting agenda and back-up materials are available online approximately one week before the meeting at: www.hernandocounty.us/hernandocitrusmpo.

Motion: A motion was made by Vice Chairman Douglas to approve adjourn the meeting. The motion was seconded by Ms. LaBelle and the motion passed 9-0.

Chairman Barek adjourned the meeting at 10:27 a.m.

DRAFT

ANNUAL EXPENDITURE REPORT (AER) OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC)

It is required to report actual expenditures of transportation disadvantaged funds to the Commission for the Transportation Disadvantaged (CTD). These funds reflect local and direct federal funds for transportation disadvantaged services. The Annual Expenditure Report must be submitted to the CTD by September 15, 2026.

Staff Recommendation: It is recommended the LCB review and approve the Annual Expenditure Report (AER) for FY 2025-2026 and submittal of the AER to the CTD. No signatures are required.

Attachment: Citrus County CTC Annual Expenditure Report (AER)

Florida Commission for the Transportation Disadvantaged

COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
(One form for each program,
Do not report funds from state agency sources)

COUNTY: Citrus
DUE: September 15, 2026

Coordinated Transportation

ACTUAL PRIOR YEAR

Local Funding		Direct Federal Funding	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**
$557,483	**40,412**		

Transportation Alternatives

ACTUAL PRIOR YEAR

Local Funding		Direct Federal Funding	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**

Other

ACTUAL PRIOR YEAR

Local Funding		Direct Federal Funding	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**

ANNUAL OPERATING REPORT (AOR) OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC)

Each Community Transportation Coordinator (CTC) is required to prepare and submit an Annual Operating Report (AOR) to the Commission for the Transportation Disadvantaged (CTD) by September 15. This report includes information from the CTC, contractors and Coordinated Contractors regarding trips, mileage, vehicles, employees, revenue, and expenses.

Once these reports are reviewed and approved by the CTD, an Annual Performance Report is prepared. This report is published to meet the statutory requirements outlined in Section 427-.13 (12), Florida Statutes, to provide an overview of the program and a summary of trends statewide.

Staff Recommendation: It is recommended the LCB review and approve the Annual Operating Report (AOR) for State Fiscal Year 2026, authorize the Chair's signature thereon, and submittal of the executed AOR to the CTD.

Attachment: Citrus County CTC Annual Operating Report (AOR)

CTC Organization

County: Citrus
Fiscal Year: 7/1/2025 - 6/30/2026

CTC Status: Submitted
CTD Status: Under Review

Date Initiated: 8/28/2026

CTC Organization Name:	Citrus County Transit
Address:	1300 S Lecanto Highway
City:	Lecanto
State:	FL
Zip Code:	34461
Organization Type:	County
Network Type:	Partial Brokerage
Operating Environment:	Rural
Transportation Operators:	No
Number of Transportation Operators:	0
Coordination Contractors:	Yes
Number of Coordination Contractors:	1
Provide Out of County Trips:	Yes
Local Coordinating Board (LCB) Chairperson:	Janet Barek
CTC Contact:	Joanne Granger
CTC Contact Title:	Director
CTC Contact Email:	Joanne.Granger@citrusbocc.com
Phone:	(352) 527-7634

CTC Certification

I, Joanne Granger, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Janet Barek, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____

Organization Information

All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.

County	Citrus
Report Date	
Period Covered	7/1/2025 thru 6/30/2026
Contractor Name	CCARC, Inc. dba Key Training Center
Address	5399 W Gulf to Lake Hwy
City	Lecanto
State	FL
Zip	34461
Contact Person	Theresa Flick
Title	Director of Program Operations
Phone	352-795-5541 ext 224
Email	pdktc@keytrainingcenter.org
Organization Type	Private non profit
Provider Type	**Coordination Contractor**
Provide Out of County Trips?	Yes
Who Do You Serve?	Adults with Disabilities and Seniors
Provider Certification	

Report Date must have a value.

I, Theresa Flick, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

Representative's Signature Theresa Flick

Florida Commission for the Transportation Disadvantaged

CTC Trips

County: Citrus
CTC Status: Submitted
CTC Organization: Citrus County Transit
Fiscal Year: 07/01/2025 - 06/30/2026
CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	37,293	57,663	94,956	28,180	61,233	89,413
Non-Ambulatory	3,119	8,104	11,223	3,077	8,929	12,006
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	**40,412**	**65,767**	**106,179**	**31,257**	**70,162**	**101,419**
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	0	N/A	0	0	N/A	0
Total - Contracted Transportation Operator Trips	**0**	**0**	**0**	**0**	**0**	**0**
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	42,091	42,091	0	61,742	61,742
Comm for the Transportation Disadvantaged (CTD)	33,792	N/A	33,792	24,100	N/A	24,100
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	6,602	23,018	29,620	7,103	7,718	14,821
Local Government	18	0	18	54	0	54
Local Non-Government	0	658	658	0	702	702
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	**40,412**	**65,767**	**106,179**	**31,257**	**70,162**	**101,419**

Florida Commission for the Transportation Disadvantaged

CTC Trips (cont'd)

County: Citrus **CTC Status:** Submitted **CTC Organization:** Citrus County Transit

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	12,522	0	12,522	11,075	0	11,075
Children At Risk	376	0	376	223	0	223
Persons With Disabilities	15,016	65,767	80,783	9,272	70,162	79,434
Low Income	6,798	0	6,798	6,154	0	6,154
Other	5,700	0	5,700	4,533	0	4,533
Total - Passenger Type	**40,412**	**65,767**	**106,179**	**31,257**	**70,162**	**101,419**
Trip Purpose - One Way						
Medical	8,298	28,937	37,235	6,989	35,783	42,772
Employment	10,187	0	10,187	8,416	0	8,416
Education/Training/Daycare	6,374	33,541	39,915	2,728	30,871	33,599
Nutritional	9,270	658	9,928	8,089	702	8,791
Life-Sustaining/Other	6,283	2,631	8,914	5,035	2,806	7,841
Total - Trip Purpose	**40,412**	**65,767**	**106,179**	**31,257**	**70,162**	**101,419**
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	936	191	1,127	657	191	848
Total - UDPHC	**936**	**191**	**1,127**	**657**	**191**	**848**
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	1,573	N/A	1,573	1,108	N/A	1,108
Customer Feedback						
Complaints	43	N/A	43	50	N/A	50
Commendations	30	N/A	30	39	N/A	39

Florida Commission for the Transportation Disadvantaged

Coordination Contractor Trips

County:	Citrus	**CTC Status:**	Submitted	**CTC Organization:**	Citrus County Transit
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/28/2026	**Coordination Contractor:**	CCARC, Inc. dba Key Training Center

	Selected Reporting Period Coordination Contractors	Previous Reporting Period Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	57,663	61,233
Non-Ambulatory	8,104	8,929
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	65,767	70,162
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	42,091	61,742
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	23,018	7,718
Local Government	0	0
Local Non-Government	658	702
Other Federal & State Programs	0	0
Total - Revenue Source	65,767	70,162

Florida Commission for the Transportation Disadvantaged

Coordination Contractor Trips (cont'd)

County:	Citrus	**CTC Status:**	Submitted	**CTC Organization:**	Citrus County Transit
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/28/2026	**Coordination Contractor:**	CCARC, Inc. dba Key Training Center

	Selected Reporting Period Coordination Contractors	Previous Reporting Period Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	65,767	70,162
Low Income	0	0
Other	0	0
Total - Passenger Type	**65,767**	**70,162**
Trip Purpose - One Way		
Medical	28,937	35,783
Employment	0	0
Education/Training/Daycare	33,541	30,871
Nutritional	658	702
Life-Sustaining/Other	2,631	2,806
Total - Trip Purpose	**65,767**	**70,162**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	191	191
Total - UDPHC	**191**	**191**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

Florida Commission for the Transportation Disadvantaged

CTC Vehicles & Drivers

County: Citrus
CTC Status: Submitted
CTC Organization: Citrus County Transit
Fiscal Year: 07/01/2025 - 06/30/2026
CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	522,165	309,898	832,063	485,438	303,131	788,569
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	522,165	309,898	832,063	485,438	303,131	788,569
Roadcalls & Accidents						
Roadcalls	32	8	40	20	5	25
Chargeable Accidents	0	2	2	0	1	1
Vehicle Inventory						
Total Number of Vehicles	22	40	62	22	40	62
Number of Wheelchair Accessible Vehicles	22	13	35	22	10	32
Drivers						
Number of Full Time & Part Time Drivers	21	42	63	16	32	48
Number of Volunteer Drivers	0	0	0	0	0	0

Florida Commission for the Transportation Disadvantaged

Coordination Contractor Vehicles & Drivers

County:	Citrus	**CTC Status:**	Submitted	**CTC Organization:**	Citrus County Transit
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/28/2026	**Coordination Contractor:**	CCARC, Inc. dba Key Training Center

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	309,898	303,131
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**309,898**	**303,131**
Roadcalls & Accidents		
Roadcalls	8	5
Chargeable Accidents	2	1
Vehicle Inventory		
Total Number of Vehicles	40	40
Number of Wheelchair Accessible Vehicles	13	10
Drivers		
Number of Full Time & Part Time Drivers	42	32
Number of Volunteer Drivers	0	0

Florida Commission for the Transportation Disadvantaged

CTC Revenue Sources

County: Citrus
CTC Status: Submitted
CTC Organization: Citrus County Transit
Fiscal Year: 07/01/2025 - 06/30/2026
CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 0	$ 705,268	$ 705,268	$ 0	$ 671,247	$ 671,247
Dept of Economic Opportunity (DEO)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	$ 667,200	N/A	$ 667,200	$ 563,403	N/A	$ 563,403
Non-Sponsored Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Rural Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
TD Other	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Department of Transportation (DOT)						
49 USC 5307	$ 1,524,453	$ 0	$ 1,524,453	$ 732,397	$ 0	$ 732,397
49 USC 5310	$ 0	$ 393,744	$ 393,744	$ 0	$ 84,000	$ 84,000
49 USC 5311	$ 283,840	$ 0	$ 283,840	$ 192,684	$ 0	$ 192,684
49 USC 5311 (f)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Block Grant	$ 388,532	$ 0	$ 388,532	$ 318,399	$ 0	$ 318,399
Service Development	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other DOT	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Government						
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
County Cash	$ 462,678	$ 0	$ 462,678	$ 381,000	$ 0	$ 381,000
County In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Cash	$ 32,631	$ 0	$ 32,631	$ 53,055	$ 0	$ 53,055
Other In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Non-Government						
Farebox	$ 62,174	$ 0	$ 62,174	$ 51,588	$ 0	$ 51,588
Donations/Contributions	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
In-Kind Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Non-Government	$ 0	$ 10,618	$ 10,618	$ 0	$ 8,038	$ 8,038
Other Federal & State Programs						
Other Federal Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other State Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Total - Revenue Sources	**$ 3,421,508**	**$ 1,109,630**	**$ 4,531,138**	**$ 2,292,526**	**$ 763,285**	**$ 3,055,811**

Florida Commission for the Transportation Disadvantaged

Coordination Contractor Revenue Sources

County:	Citrus	**CTC Status:**	Submitted	**CTC Organization:**	Citrus County Transit
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/28/2026	**Coordination Contractor:**	CCARC, Inc. dba Key Training Center

	Selected Reporting Period Coordination Contractors	Previous Reporting Period Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 705,268	$ 671,247
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 393,744	$ 84,000
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 0	$ 0
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 10,618	$ 8,038
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 1,109,630**	**$ 763,285**

Florida Commission for the Transportation Disadvantaged

CTC Expense Sources

County: Citrus
CTC Status: Submitted
CTC Organization: Citrus County Transit
Fiscal Year: 07/01/2025 - 06/30/2026
CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	$ 1,229,069	$ 224,602	$ 1,453,671	$ 1,042,656	$ 208,882	$ 1,251,538
Fringe Benefits	$ 510,675	$ 35,929	$ 546,604	$ 434,927	$ 26,423	$ 461,350
Services	$ 165,209	$ 145,838	$ 311,047	$ 121,181	$ 179,337	$ 300,518
Materials & Supplies Consumed	$ 463,627	$ 308,591	$ 772,218	$ 389,395	$ 330,383	$ 719,778
Utilities	$ 0	$ 17,128	$ 17,128	$ 0	$ 18,239	$ 18,239
Casualty & Liability	$ 6,358	$ 140,777	$ 147,135	$ 4,101	$ 101,268	$ 105,369
Taxes	$ 0	$ 1,251	$ 1,251	$ 0	$ 1,678	$ 1,678
Miscellaneous	$ 15,341	$ 0	$ 15,341	$ 11,984	$ 0	$ 11,984
Interest	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Leases & Rentals	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Capital Purchases	$ 1,031,229	$ 0	$ 1,031,229	$ 288,282	$ 0	$ 288,282
Contributed Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Allocated Indirect Expenses	$ 0	$ 96,593	$ 96,593	$ 0	$ 88,787	$ 88,787
Purchased Transportation Services						
Bus Pass	$ 0	N/A	$ 0	$ 0	N/A	$ 0
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Transportation Network Companies (TNC)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Taxi	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Contracted Operator	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Total - Expense Sources	**$ 3,421,508**	**$ 970,709**	**$ 4,392,217**	**$ 2,292,526**	**$ 954,997**	**$ 3,247,523**

Florida Commission for the Transportation Disadvantaged

Coordination Contractor Expense Sources

County:	Citrus	**CTC Status:**	Submitted	**CTC Organization:**	Citrus County Transit
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/28/2026	**Coordination Contractor:**	CCARC, Inc. dba Key Training Center

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 224,602	$ 208,882
Fringe Benefits	$ 35,929	$ 26,423
Services	$ 145,838	$ 179,337
Materials & Supplies Consumed	$ 308,591	$ 330,383
Utilities	$ 17,128	$ 18,239
Casualty & Liability	$ 140,777	$ 101,268
Taxes	$ 1,251	$ 1,678
Miscellaneous	$ 0	$ 0
Interest	$ 0	$ 0
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 0	$ 0
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 96,593	$ 88,787
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 970,709**	**$ 954,997**

County:	Citrus
CTC:	Citrus County Transit
Contact:	Joanne Granger 1300 S Lecanto Highway Lecanto, FL 34461 352-527-7634
Email:	Joanne.Granger@citrusbocc.com

Demographics	Number
Total County Population	0
Unduplicated Head Count	1,127

Florida Commission for the Transportation Disadvantaged

Trips By Type of Service	2024	2025	2026
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	98,791	101,419	106,179
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	**98,791**	**101,419**	**106,179**

Passenger Trips By Trip Purpose			
Medical	41,756	42,772	37,235
Employment	6,198	8,416	10,187
Ed/Train/DayCare	33,020	33,599	39,915
Nutritional	10,728	8,791	9,928
Life-Sustaining/Other	7,089	7,841	8,914
TOTAL TRIPS	**98,791**	**101,419**	**106,179**

Passenger Trips By Revenue Source			
CTD	23,115	24,100	33,792
AHCA	0	0	0
APD	61,672	61,742	42,091
DOEA	0	0	0
DOE	0	0	0
Other	14,004	15,577	30,296
TOTAL TRIPS	**98,791**	**101,419**	**106,179**

Trips by Provider Type			
CTC	28,309	31,257	40,412
Transportation Operator	0	0	0
Coordination Contractor	70,482	70,162	65,767
TOTAL TRIPS	**98,791**	**101,419**	**106,179**

Vehicle Data	2024	2025	2026
Vehicle Miles	649,150	788,569	832,063
Roadcalls	14	25	40
Accidents	1	1	2
Vehicles	57	62	62
Drivers	55	48	63

Financial and General Data			
Expenses	$3,032,405	$3,247,523	$4,392,217
Revenues	$2,781,144	$3,055,811	$4,531,138
Commendations	23	39	30
Complaints	24	50	43
Passenger No-Shows	1,005	1,108	1,573
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0.15	0.13	0.24
Miles between Roadcalls	46,368	31,543	20,802
Avg. Trips per Passenger	105.77	119.60	94.21
Cost per Trip	$30.70	$32.02	$41.37
Cost per Paratransit Trip	$30.70	$32.02	$41.37
Cost per Total Mile	$4.67	$4.12	$5.28
Cost per Paratransit Mile	$4.67	$4.12	$5.28

QUARTERLY REPORT FOR APRIL 1 THROUGH JUNE 30, 2026, BY THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) – Joanne Granger, Transit Director

As an informational item, attached is the Community Transportation Coordinator (CTC) Quarterly Report for the period of April 1, 2026, through June 30, 2026.

This is an informational item; no action is required.

Staff Recommendation: It is recommended the LCB review the quarterly report and provide comments as desired. No action is required by the LCB at this time.

Attachment: CTC Quarterly Report

County:	Citrus																	
CTC:	Citrus County Transit																	
Contact:	Joanne Granger																	
Email:	Joanne.Granger@citrusbocc.com																	
	2025				**2025**				**2026**				**2026**				**Jul 2025 - Jun 2026**	
Trips By Type of Service	**Jul**	**Aug**	**Sep**	**Average**	**Oct**	**Nov**	**Dec**	**Average**	**Jan**	**Feb**	**Mar**	**Average**	**Apr**	**May**	**Jun**	**Average**	**Total YTD**	**AVG YTD**
Deviated Fixed Route*	2,444	2,522	2,856	2,607	2,828	2,040	2,385	2,418	2,704	2,601	2,303	2,536	2,435	2,426	2,405	2,422	29,949	2496
Demand Response (Door-to-door)																		
Ambulatory	2,669	2,988	3,269	2,975	3,559	2,565	2,968	3,031	3,030	3,166	3,427	3,208	3,294	3,094	3,264	3,217	37,293	3108
Wheelchair	292	208	250	250	263	183	238	228	277	251	319	282	320	257	261	279	3,119	260
	2,961	3,196	3,519	3,225	3,822	2,748	3,206	3,259	3,307	3,417	3,746	3,490	3,614	3,351	3,525	3,497	40,412	3368
Total Trips	5,405	5,718	6,375	5,833	6,650	4,788	5,591	5,676	6,011	6,018	6,049	6,026	6,049	5,777	5,930	5,919	70,361	5863
Passenger Trips By Purpose (Demand Response)																		
Education/Training/Daycare	78	496	742	439	906	498	486	630	573	636	585	598	629	513	232	458	6,374	531
Employment	806	779	864	816	900	680	807	796	822	823	932	859	870	900	1,004	925	10,187	849
Medical	704	634	659	666	731	609	623	654	660	693	772	708	822	678	713	738	8,298	692
Nutritional	802	817	817	812	833	607	786	742	757	736	828	774	720	718	849	762	9,270	773
Life-Sustaining/Other	571	470	437	493	452	354	504	437	495	529	629	551	573	542	727	614	6,283	524
Total Trips by Purpose	2,961	3,196	3,519		3,822	2,748	3,206		3,307	3,417	3,746		3,614	3,351	3,525		40,412	3368
Passenger Trips by Funding Source (Demand Response)																		
CTD-Commission for the Transportation Disadvantaged	2,335	2,553	2,809	2,566	3,077	2,143	2,629	2,616	2,756	2,851	3,111	2,906	3,063	2,958	3,110	3,044	33,395	2783
CTD-VA Hospital (Tampa/Gainsville/ The Villages)	24	18	23	22	40	32	40	37	39	43	37	40	40	21	40	34	397	33
Disabilities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DOEA-Department of Elderly Affairs-Veterans	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DOEA-Department of Elderly Affairs-Congregate Dining	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other-Public	602	625	687	638	705	573	537	605	512	523	598	544	511	372	375	419	6,620	552
Total Trips By Funding Source	2,961	3,196	3,519	3,225	3,822	2,748	3,206	3,259	3,307	3,417	3,746	3,490	3,614	3,351	3,525	3,497	40,412	3368

KEY TRAINING CENTER QUARTERLY REPORT FOR APRIL 1 THROUGH JUNE 30, 2026 – Theresa Flick, Programs and Service Director

As an informational item, attached is the Key Training Center Quarterly Report for the period of April 1, 2026, through June 30, 2026.

This is an informational item; no action is required.

Staff Recommendation: It is recommended the LCB review the quarterly report and provide comments as desired. No action is required by the LCB at this time.

Attachment: Key Training Center Quarterly Report

I AM THE KEY
Celebrating 60 YEARS

Chester V. Cole
Forever in our hearts

Corporate Officers
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President, Board of Directors

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Residential Services
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Inverness (352) 726-0271
Lecanto (352) 527-0037
Crystal River (352) 564-9477
Wildwood (352) 661-3049
Labels / Inverness (352) 419-7591
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Chris Linhart, Director Fleet & Facilities
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clinhart@keytrainingcenter.org

KEY TRAINING CENTER

Kindness, Love, Dignity and Respect

To: Joanne Granger, CCT
From: Theresa Flick, KTC
Re: Quarterly data (Apr/May/June 2026)

Trips by type of service:

Demand response	16,708
Ambulatory	14,592
Wheelchair	2,116

Passenger types by purpose:

Medical	7,352
Educational	8,521
Shopping	167
Other (Leisure/rec)	501
Nutritional	167

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