HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

REGULAR MEETING AGENDA (REVISED)

Thursday, September 10, 2026, at 1:30 p.m.

MEETING LOCATION: Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, FL

AGENDA

A. CALL TO ORDER

1. Moment of Silence
2. Pledge of Allegiance
3. Introduction of Board Members and Staff
4. Declaration of Quorum
5. Enter Proof of Publication into the Record

B. APPROVAL/MODIFICATION OF AGENDA (Limited to Board and Staff comment only)

C. REVIEW AND APPROVAL OF MINUTES – MAY 14, 2026, TDLCB REGULAR PUBLIC MEETING

D. ACTION ITEMS

1. Annual Expenditure Report (AER) of the Community Transportation Coordinator (CTC) Agency – You Thrive Florida
2. Annual Operating Report (AOR) of the Community Transportation Coordinator (CTC) Agency – You Thrive Florida

E. REPORT

Quarterly Report for April 1 through June 30, 2026, by the Community Transportation Coordinator (CTC) Agency – Jeff Cottrell, You Thrive Florida

F. FEATURE PRESENTATIONS

1. Roberts Werts, Veteran Services Representative
2. Gretchen Samter, TDLCB member representing the Person with a Disability Position

G. CITIZEN COMMENTS

H. BOARD MEMBER COMMENTS

I. MPO STAFF COMMENTS

J. ADJOURNMENT AND NEXT MEETING – The next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) is scheduled for Thursday, November 12, 2026, beginning at 1:30 p.m., at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida.

The meeting agenda and back-up materials are available online at:
www.hernandocounty.us/hernandocitrusmpo.

REVIEW AND APPROVAL OF MINUTES – MAY 14, 2026, TDLCB REGULAR PUBLIC MEETING

Attached for approval are the Regular Public Meeting Minutes of the Thursday, May 14, 2026, meeting of the Hernando County Transportation Disadvantaged Local Coordinator Board (TDLCB).

Staff Recommendation: It is recommended the TDLCB review and approve the Minutes of the May 14, 2026, meeting.

Attachment: Minutes from Thursday, May 14, 2026, Regular Public Meeting

HERNANDO COUNTY TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (TDLCB)

Thursday, May 14, 2026

MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held a regular quarterly meeting on May 14, 2026, at 1:30 p.m. at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting was advertised in the Hernando Sun newspaper, on the Hernando-Citrus MPO website, and on the Hernando County website. The agenda was available on the Hernando-Citrus MPO website.

MEMBERS PRESENT

Gretchen Samter, TDLCB Vice Chairman, Person with a Disability
Chris Leffert, Florida Department of Transportation, District 7
Elizabeth Alacci, Florida Department of Children and Family Services
Sam Kinard, Representative from the Public Educational Community (Hernando County School District)
Robert Werts, Veteran Services Representative
Gerry Whitted, Citizen Advocate – Transit User as Primary Means *(arriving later)*
Melissa Arceneaux, Citizen Advocate
Shanika Figueroa Rodriguez, Local Representative for Children at Risk
Darlene Lollie, Public Transit System (TheBus)
Justina Howarth, Florida Department of Elder Affairs
Miranda Burke, Alternate, Regional Workforce Development Board
Jeanette Estes, State of Florida Agency for Persons with Disabilities

MEMBERS ABSENT

John Allocco, TDLCB Chairman, Hernando County Board of County Commissioner
Lindsay Braun, Florida Division of Vocational Rehabilitation or Blind Services

OTHERS PRESENT

Bob Esposito, MPO Executive Director
Mary Elwin, MPO Coordinator
Joy Turner, MPO Executive Assistant
Jeff Cottrell, You Thrive Florida, Community Transportation Coordinator

MEETING CALLED TO ORDER

- Vice Chairman Samter called the meeting to order at 1:30 p.m.
- The Pledge of Allegiance and the introductions of Board, staff, and attendees followed the Moment of Silence.
- A quorum was declared, and the affidavit of publication was read into the record.

APPROVAL/MODIFICATION OF AGENDA

Motion: A motion was made by Mr. Werts to approve the agenda. The motion was seconded by Ms. Arceneaux and the motion passed 11-0.

REVIEW AND APPROVAL OF MINUTES

1. February 12, 2026, TDLCB Annual Public Workshop
2. February 12, 2026, TDLCB Regular Public Meeting

Motion: A motion was made by Ms. Lollie to approve the February 12, 2026, Minutes of the TDLCB's Annual Public Workshop and Regular Public Meeting. The motion was seconded by Ms. Figueroa Rodriguez and the motion passed 11-0.

ACTION ITEMS

1. Review and Approval of the Annual Evaluation of the Community Transportation Coordinator (CTC)

   Ms. Elwin reviewed key elements of the Annual Evaluation of the Community Transportation Coordinator (CTC). MPO staff reported no findings from the sampling of random applications reviewed onsite. However, during the MPO's onsite review, staff received a report from FDOT's consultant, Thomas Howell Ferguson, P.A. The consultant's July 2025 review indicated that the CTC must ensure all applicants meet eligibility requirements, including the provision of required supporting documentation at the time of approval; that invoices submitted to the CTD reflect the current, correct rate per trip; and that monitoring of the contractual relationship with ARC Nature Coast, a coordinated contractor, is conducted. The CTC has agreed to address these performance issues. MPO staff recommended that the CTC obtain a quarterly report from ARC Nature Coast to be provided to the TDLCB along with the CTC's quarterly report.

   Ms. Elwin highlighted the Measurable Standards/Goals on page 34 of the evaluation, noting that the CTC met or exceeded all established standards and goals. She also commended the CTC for its driver-trainer efforts and the standards reflected in the chart following page 24 of the evaluation, as well as the CTC's compliance with a drug-free workplace policy.

   She further noted that the CTC operates on a fiscal year from October 1 through September 30, while the CTD's rate calculation is based on a period from July 1 through June 30. This alignment may create challenges in confirming that the correct rate is applied during overlapping periods. It was recommended that the CTC work with the CTD to implement processes ensuring the correct rate per trip is used.

   It was noted for the record that Mr. Whitted arrived to the meeting at this time thus the vote count will be 12.

   Motion: A motion was made by Ms. Lollie to approve the submittal of the CTC Annual Evaluation to the Florida Commission for the Transportation Disadvantaged (CTD). The motion was seconded by Ms. Figueroa Rodriguez and the motion passed 12-0.

2. Review and Approval of the FY 2027 Rate Calculation for Services by the CTC

   Mr. Esposito reviewed the agenda item and staff recommendation.

   Motion: A motion was made by Ms. Lollie to approve the FY 2027 Rate Calculation as approved by the Commission for Transportation Disadvantaged (CTD) contingent upon You Thrive FL confirming with the CTD that the FY2027 Rate Calculation fiscal year dates are correct. *[Subsequent to the meeting, an email confirmation was received from You Thrive FL that the FY2027 Rate Calculation fiscal period reflected in the Rate Calculation Sheet was correct.]* Ms. Estes, TDLCB Board member representing the State of Florida Agency for Persons with Disabilities, abstained from the vote, as the agency has taken the position of not voting on agenda items

concerning rates due to the agency's providers being involved in transit. The motion was seconded by Ms. Arceneaux and the motion passed with a vote of 11-0 with 1 abstention by Ms. Estes.

3. Review and Approval of the Community Transportation Coordinator (CTC) Shirley Conroy Grant Application for Replacement Vehicles

   Mr. Esposito reviewed the agenda item and staff recommendation. The Hernando County Community Transportation Coordinator (CTC), You Thrive, has applied for the Shirley Conroy Grant in the amount of $293,171.40. Additionally, they will provide the required local funding match of $32,574.60 (10%) for the purchase of two 8-passenger vehicles with space for 2 wheelchairs (total estimated cost is $325,746). The new vehicles are necessary due to two older vehicles being taken out of service this year.

   Motion: A motion was made by Mr. Werts to approve the CTC Shirley Conroy Grant application and to authorize the Chair's signature thereon. The motion was seconded by Mr. Kinard and the motion passed 12-0.

4. Review and Approval of the Community Transportation Coordinator (CTC) Innovative Service Development (ISD) Grant for Expanded Service

   Ms. Elwin noted that the Innovative Service Development (ISD) grant application made by the CTC, You Thrive Florida, was received a few hours earlier today by Staff. Staff quickly reviewed the application and had some recommendations. The Innovative Service Development (ISD) Grant application is for $200,000 which includes a local funding match of $20,000 (10%) from farebox, private donations, and cash reserves from You Thrive Florida.

   Jeff Cottrell, Director of Transportation at You Thrive Florida, explained that the ISD grant would be used to expand Transportation Disadvantaged (TD) services outside of Hernando County. Proposed services include routes to the VA in Tampa, the VA in Port Richey, and several medical facilities in Pasco County.

   Ms. Samter expressed her appreciation to the CTC for its efforts to expand TD services to additional locations outside Hernando County. She noted that including service to the Pasco-Hernando State College (PHSC) West Campus in New Port Richey to support education and employment opportunities is greatly appreciated.

   Ms. Elwin noted that TDLCB approval of the application is not required; however, demonstrating TDLCB support, whether by motion or consensus, strengthens the application. She also pointed out that the proposed budget includes indirect costs. Typically, indirect costs require approval from the cognizant funding agency, either the CTD or the Florida Department of Transportation (FDOT) and must be supported by an approved cost allocation plan before they can be billed.

   Additionally, Ms. Elwin referenced the Evaluation & Data Capacity section on page 5 of the application, noting that intercounty trips listed Citrus, Pasco, and Hillsborough counties. She emphasized that Citrus County is mentioned only in this section and advised that, if Citrus is included in the service area, it should be consistently referenced throughout the application.

   Motion: A motion was made by Ms. Figueroa Rodriguez to support the CTC Innovative Service Development (ISD) grant application. The motion was seconded by Ms. Lollie and the motion passed 12-0.

REPORT

Quarterly Report for January 1 through March 31, 2026, by the Community Transportation Coordinator (CTC), You Thrive Florida

Mr. Esposito reviewed the agenda item and noted that the quarterly report was being provided as an informational item and required no action from the Board. Jeff Cottrell, CTC Coordinator for You Thrive Florida, reported that the period reflected business as usual and stated he was available to answer any questions. There were no questions from the Board.

FEATURE PRESENTATION

Chris Leffert, Transit Programs Director for the Florida Department of Transportation (FDOT) District 7, provided an overview of the FDOT Grant Planning and Development process and explained how the Five-Year Work Program, which is updated annually with a focus on the "new fifth year," fits into that process. He also reviewed matching fund requirements and provided examples to illustrate how they apply.

Vice Chair Samter, TDLCB member representing the Person with a Disability and Robert Werts, Veteran Services Representative, will deliver the featured presentations at the September 10, 2026, TDLCB meeting.

CITIZEN COMMENTS - There were no citizen comments.

BOARD MEMBER COMMENTS

Ms. Arceneaux commended Ms. Lollie on the new bus route along Anderson Snow Road. Ms. Lollie provided an overview of the two new routes, Route 10 and Route 11, and the Board was provided with a handout showing the new service areas. She advised that if additional bus stops are desired, requests may be submitted by contacting TheBus at (352) 754-4444 or by emailing TheBus@hernandocounty.us for evaluation. The new routes also provide complementary ADA service to anyone located within ¾ mile of a designated route.

MPO STAFF COMMENTS

Mr. Esposito shared the following updates:

- We received the Hernando County Attorney's response to the question raised at the February 12, 2026, TDLCB meeting.

  Question: Can the grievance procedures for the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) be revised to allow TDLCB members to serve in a representative capacity? If so, would doing so be a conflict of interest?

  Answer: The concerns noted are correct, and doing so would constitute a conflict of interest.

  The TDLCB and the Grievance Committee, which is comprised of members from the TDLCB, are essentially separate entities. Although they work in conjunction—the Grievance Committee conducts a hearing and provides recommendations, which are then submitted to the TDLCB—for a TDLCB member to serve in a representative capacity, whether to appear before the Grievance Committee or in any other representative capacity before its own TDLCB members who are presently serving in the Grievance Committee and who later provide recommendations to the TDLCB, would appear improper to the public and is therefore strongly not advised.

- The draft Letter of Understanding (LOU) provided by FDOT for County Line Road has been reviewed by Pasco County and is currently being reviewed by Hernando County and should be reviewed during the Board of County Commissioner meeting on June 9.
- County Line Road (Hernando and Pasco counties) has been added to the Sun Coast Transportation Planning Alliance (SCTPA) Regional Priorities List as the #2 and #3 priority projects for FDOT District 7. Barclay Avenue in Hernando County is ranked as the #1 regional priority. The Regional Priorities List is scheduled for adoption in June 2026. Note: FDOT District 7 receives approximately $7 million annually in TRIP funding. The Three Sisters trail in Citrus County is the SCTPA Multi-Use Trails #1 priority project for FDOT District 7
- An audible pedestrian signal (APS) has been warranted at SR 50/Cortez Boulevard and US 41/Broad Street. FDOT will coordinate with Hernando County regarding concurrence and implementation. Currently, there are no APS installations in Hernando County, so this would be the first; both countywide and within the City of Brooksville.
- MPO staff attended the Florida Metropolitan Planning Partnership (FMPP) meeting on Wednesday, April 29, in Orlando. Bob attended the Metropolitan Planning Organization Advisory Council (MPOAC) meeting on Thursday, April 30, in Orlando.

ADJOURNMENT AND NEXT MEETING

The next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) is scheduled for Thursday, September 10, 2026, beginning at 1:30 p.m., at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting agenda and back-up materials are available online approximately one week before the meeting at: www.hernandocounty.us/hernandocitrusmpo.

Vice Chair Samter adjourned the meeting at 2:37 p.m.

DRAFT

ANNUAL EXPENDITURE REPORT (AER) OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) – You Thrive Florida

It is required to report actual expenditures of transportation disadvantaged funds to the Commission for the Transportation Disadvantaged (CTD). The report reflects local and direct federal funds. The Annual Expenditure Report must be submitted to the CTD by September 15.

Staff Recommendation: It is recommended the TDLCB review and approve the Annual Expenditure Report (AER) for FY 2025-2026 and submittal of the AER to the CTD. No signatures are required.

Attachment: Hernando County CTC Annual Expenditure Report (AER)

Florida Commission for the Transportation Disadvantaged

COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
(One form for each program,
Do not report funds from state agency sources)

COUNTY: Hernando
DUE: September 15, 2026

Coordinated Transportation

ACTUAL PRIOR YEAR

Local Funding		Direct Federal Funding	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**
$52,969	Operating Subsidy	N/A	N/A

Transportation Alternatives

ACTUAL PRIOR YEAR

Local Funding		Direct Federal Funding	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**
N/A	N/A	N/A	N/A

Other

ACTUAL PRIOR YEAR

Local Funding		Direct Federal Funding	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**
N/A	N/A	N/A	N/A

ANNUAL OPERATING REPORT (AOR) OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) – You Thrive Florida

Each Community Transportation Coordinator (CTC) is required to prepare and submit an Annual Operating Report (AOR) to the Commission for the Transportation Disadvantaged (CTD) by September 15. This report includes information from the CTC, contractors and Coordinated Contractors regarding trips, mileage, vehicles, employees, revenue, and expenses.

Once these reports are reviewed and approved by the CTD, an Annual Performance Report is prepared. This report is published to meet the statutory requirements outlined in Section 427-.13 (12), Florida Statutes to provide an overview of the program and a summary of trends statewide.

Staff Recommendation: It is recommended the TDLCB review and approve the Annual Operating Report (AOR) for State Fiscal Year 2026, authorize the Chair's signature thereon, and submittal of the executed AOR to the CTD.

Attachment: Hernando County CTC Annual Operating Report (AOR)

CTC Organization

County: Hernando
Fiscal Year: 7/1/2025 - 6/30/2026

CTC Status: Submitted
CTD Status: Under Review

Date Initiated: 8/20/2026

CTC Organization Name:	You Thrive Florida
Address:	1122 Ponce De Leon Blvd
City:	Brooksville
State:	FL
Zip Code:	34601
Organization Type:	Private Non Profit
Network Type:	Sole Source
Operating Environment:	Rural
Transportation Operators:	No
Number of Transportation Operators:	0
Coordination Contractors:	Yes
Number of Coordination Contractors:	1
Provide Out of County Trips:	No
Local Coordinating Board (LCB) Chairperson:	John Allocco
CTC Contact:	Jeff Cottrell
CTC Contact Title:	Director of Transportation
CTC Contact Email:	jcottrell@youthrivefl.org
Phone:	(352) 799-1510

CTC Certification

I, Jeff Cottrell, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): Jeffrey Cottrell

LCB Certification

I, John Allocco, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____

Organization – Coordination Contractor

County: Hernando **CTC Status**: Submitted **CTC Organization**: You Thrive Florida
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 8/31/2026

Coordination Contractor Name:	The Arc Nature Coast Inc
Address:	15782 Little Ranch Rd
City:	Spring Hill
State:	FL
Zip Code:	34610
Organization Type:	Private Non Profit
Operating Environment:	Rural
Provide Out of County Trips:	Yes
Who Do You Serve:	Low Income Seniors and individuals with disabilities
Contact Person:	James McGrath
Contact Title:	Chief Financial Officer
Contact Email:	James McGrath
Phone:	(727) 619-0699

Coordination Contractor Certification

By submission of this form, I, James McGrath, as the authorized representative of The Arc Nature Coast Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

Florida Commission for the Transportation Disadvantaged

CTC Trips

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026
CTC Status: Submitted
CTD Status: Under Review
CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	7,489	48,308	55,797	10,201	43,244	53,445
Non-Ambulatory	7,345	2,543	9,888	5,256	2,276	7,532
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	10	N/A	10	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	**14,844**	**50,851**	**65,695**	**15,457**	**45,520**	**60,977**
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	0	N/A	0	0	N/A	0
Total - Contracted Transportation Operator Trips	**0**	**0**	**0**	**0**	**0**	**0**
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	13,730	13,730	0	18,208	18,208
Comm for the Transportation Disadvantaged (CTD)	13,263	N/A	13,263	13,498	N/A	13,498
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	1,581	0	1,581	1,959	0	1,959
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	35,087	35,087	0	25,036	25,036
Local Government	0	0	0	0	0	0
Local Non-Government	0	2,034	2,034	0	2,276	2,276
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	**14,844**	**50,851**	**65,695**	**15,457**	**45,520**	**60,977**

Florida Commission for the Transportation Disadvantaged

CTC Trips (cont'd)

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	10,881	12,713	23,594	11,613	13,656	25,269
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	3,073	26,443	29,516	3,407	21,850	25,257
Low Income	890	9,153	10,043	437	7,283	7,720
Other	0	2,542	2,542	0	2,731	2,731
Total - Passenger Type	**14,844**	**50,851**	**65,695**	**15,457**	**45,520**	**60,977**
Trip Purpose - One Way						
Medical	5,336	2,542	7,878	6,726	1,366	8,092
Employment	1,264	2,034	3,298	882	1,821	2,703
Education/Training/Daycare	865	45,258	46,123	950	41,423	42,373
Nutritional	2,153	0	2,153	4,161	0	4,161
Life-Sustaining/Other	5,226	1,017	6,243	2,738	910	3,648
Total - Trip Purpose	**14,844**	**50,851**	**65,695**	**15,457**	**45,520**	**60,977**
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	372	187	559	417	202	619
Total - UDPHC	**372**	**187**	**559**	**417**	**202**	**619**
Unmet & No Shows						
Unmet Trip Requests	820	N/A	820	0	N/A	0
No Shows	419	N/A	419	395	N/A	395
Customer Feedback						
Complaints	12	N/A	12	12	N/A	12
Commendations	105	N/A	105	65	N/A	65

Florida Commission for the Transportation Disadvantaged

Coordination Contractor Trips

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
Upload Date: 8/31/2026

CTC Organization: You Thrive Florida
Coordination Contractor: The Arc Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	48,308	0
Non-Ambulatory	2,543	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**50,851**	**0**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	13,730	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	35,087	0
Local Government	0	0
Local Non-Government	2,034	0
Other Federal & State Programs	0	0
Total - Revenue Source	**50,851**	**0**

Coordination Contractor Trips (cont'd)

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
Upload Date: 8/31/2026

CTC Organization: You Thrive Florida
Coordination Contractor: The Arc Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	12,713	0
Children At Risk	0	0
Persons With Disabilities	26,443	0
Low Income	9,153	0
Other	2,542	0
Total - Passenger Type	**50,851**	**0**
Trip Purpose - One Way		
Medical	2,542	0
Employment	2,034	0
Education/Training/Daycare	45,258	0
Nutritional	0	0
Life-Sustaining/Other	1,017	0
Total - Trip Purpose	**50,851**	**0**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	187	0
Total - UDPHC	**187**	**0**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

Florida Commission for the Transportation Disadvantaged

CTC Vehicles & Drivers

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	183,142	298,270	481,412	212,356	335,483	547,839
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	**183,142**	**298,270**	**481,412**	**212,356**	**335,483**	**547,839**
Roadcalls & Accidents						
Roadcalls	0	2	2	8	3	11
Chargeable Accidents	0	0	0	0	0	0
Vehicle Inventory						
Total Number of Vehicles	10	30	40	11	33	44
Number of Wheelchair Accessible Vehicles	10	7	17	11	7	18
Drivers						
Number of Full Time & Part Time Drivers	6	40	46	6	42	48
Number of Volunteer Drivers	0	0	0	0	0	0

Coordination Contractor Vehicles & Drivers

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026
CTC Status: Submitted
Upload Date: 8/31/2026
CTC Organization: You Thrive Florida
Coordination Contractor: The Arc Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	298,270	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**298,270**	**0**
Roadcalls & Accidents		
Roadcalls	2	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	30	0
Number of Wheelchair Accessible Vehicles	7	0
Drivers		
Number of Full Time & Part Time Drivers	40	0
Number of Volunteer Drivers	0	0

Florida Commission for the Transportation Disadvantaged

CTC Revenue Sources

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 0	$ 533,085	$ 533,085	$ 0	$ 626,502	$ 626,502
Dept of Economic Opportunity (DEO)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 17,391	$ 0	$ 17,391	$ 21,505	$ 0	$ 21,505
Dept of Health (DOH)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	$ 398,502	N/A	$ 398,502	$ 418,337	N/A	$ 418,337
Non-Sponsored Capital Equipment	$ 147,157	N/A	$ 147,157	$ 0	N/A	$ 0
Rural Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
TD Other	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Department of Transportation (DOT)						
49 USC 5307	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
49 USC 5310	$ 214,487	$ 225,432	$ 439,919	$ 133,594	$ 50,407	$ 184,001
49 USC 5311	$ 0	$ 0	$ 0	$ 2,187	$ 0	$ 2,187
49 USC 5311 (f)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Block Grant	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Service Development	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other DOT	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Government						
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
County Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
County In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Non-Government						
Farebox	$ 24,676	$ 12,385	$ 37,061	$ 23,678	$ 13,185	$ 36,863
Donations/Contributions	$ 15,908	$ 0	$ 15,908	$ 0	$ 0	$ 0
In-Kind Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Non-Government	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Federal & State Programs						
Other Federal Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other State Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Total - Revenue Sources	**$ 818,121**	**$ 770,902**	**$ 1,589,023**	**$ 599,301**	**$ 690,094**	**$ 1,289,395**

Coordination Contractor Revenue Sources

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026
CTC Status: Submitted
Upload Date: 8/31/2026
CTC Organization: You Thrive Florida
Coordination Contractor: The Arc Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 533,085	$ 0
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 225,432	$ 0
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 12,385	$ 0
Donations/Contributions	$ 0	$ 0
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 770,902**	**$ 0**

Florida Commission for the Transportation Disadvantaged

CTC Expense Sources

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	$ 340,668	$ 321,080	$ 661,748	$ 328,703	$ 295,972	$ 624,675
Fringe Benefits	$ 99,273	$ 44,648	$ 143,921	$ 106,978	$ 46,288	$ 153,266
Services	$ 26,820	$ 16,391	$ 43,211	$ 15,243	$ 14,331	$ 29,574
Materials & Supplies Consumed	$ 228,854	$ 74,807	$ 303,661	$ 274,923	$ 85,773	$ 360,696
Utilities	$ 19,624	$ 510	$ 20,134	$ 21,035	$ 607	$ 21,642
Casualty & Liability	$ 117,254	$ 172,979	$ 290,233	$ 67,886	$ 168,102	$ 235,988
Taxes	$ 0	$ 21,312	$ 21,312	$ 0	$ 21,882	$ 21,882
Miscellaneous	$ 0	$ 833	$ 833	$ 0	$ 636	$ 636
Interest	$ 0	$ 0	$ 0	$ 0	$ 172	$ 172
Leases & Rentals	$ 7,870	$ 0	$ 7,870	$ 5,524	$ 0	$ 5,524
Capital Purchases	$ 294,314	$ 118,342	$ 412,656	$ 0	$ 56,331	$ 56,331
Contributed Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Allocated Indirect Expenses	$ 63,144	$ 0	$ 63,144	$ 63,807	$ 0	$ 63,807
Purchased Transportation Services						
Bus Pass	$ 0	N/A	$ 0	$ 0	N/A	$ 0
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Transportation Network Companies (TNC)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Taxi	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Contracted Operator	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Total - Expense Sources	**$ 1,197,821**	**$ 770,902**	**$ 1,968,723**	**$ 884,099**	**$ 690,094**	**$ 1,574,193**

Coordination Contractor Expense Sources

County: Hernando
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
Upload Date: 8/31/2026

CTC Organization: You Thrive Florida
Coordination Contractor: The Arc Nature Coast Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 321,080	$ 0
Fringe Benefits	$ 44,648	$ 0
Services	$ 16,391	$ 0
Materials & Supplies Consumed	$ 74,807	$ 0
Utilities	$ 510	$ 0
Casualty & Liability	$ 172,979	$ 0
Taxes	$ 21,312	$ 0
Miscellaneous	$ 833	$ 0
Interest	$ 0	$ 0
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 118,342	$ 0
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 0	$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 770,902**	**$ 0**

County:	Hernando
CTC:	You Thrive Florida
Contact:	Jeff Cottrell 1122 Ponce De Leon Blvd Brooksville, FL 34601 352-799-1510
Email:	jcottrell@youthrivefl.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	559

Florida Commission for the Transportation Disadvantaged

Trips By Type of Service	2024	2025	2026
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	56,729	60,977	65,685
TNC	0	0	0
Taxi	0	0	10
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	**56,729**	**60,977**	**65,695**

Passenger Trips By Trip Purpose			
Medical	8,661	8,092	7,878
Employment	2,794	2,703	3,298
Ed/Train/DayCare	41,369	42,373	46,123
Nutritional	2,503	4,161	2,153
Life-Sustaining/Other	1,402	3,648	6,243
TOTAL TRIPS	**56,729**	**60,977**	**65,695**

Passenger Trips By Revenue Source			
CTD	10,121	13,498	13,263
AHCA	0	0	0
APD	17,743	18,208	13,730
DOEA	2,250	1,959	1,581
DOE	0	0	0
Other	26,615	27,312	37,121
TOTAL TRIPS	**56,729**	**60,977**	**65,695**

Trips by Provider Type			
CTC	12,371	15,457	14,844
Transportation Operator	0	0	0
Coordination Contractor	44,358	45,520	50,851
TOTAL TRIPS	**56,729**	**60,977**	**65,695**

Vehicle Data	2024	2025	2026
Vehicle Miles	511,073	547,839	481,412
Roadcalls	5	11	2
Accidents	0	0	0
Vehicles	39	44	40
Drivers	56	48	46

Financial and General Data			
Expenses	$1,569,989	$1,574,193	$1,968,723
Revenues	$1,560,860	$1,289,395	$1,589,023
Commendations	67	65	105
Complaints	13	12	12
Passenger No-Shows	382	395	419
Unmet Trip Requests	0	0	820

Performance Measures			
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	102,215	49,804	240,706
Avg. Trips per Passenger	84.29	98.51	117.52
Cost per Trip	$27.68	$25.82	$29.97
Cost per Paratransit Trip	$27.68	$25.82	$29.97
Cost per Total Mile	$3.07	$2.87	$4.09
Cost per Paratransit Mile	$3.07	$2.87	$4.09

QUARTERLY REPORT FOR APRIL 1 THROUGH JUNE 30, 2026, BY THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) AGENCY – Jeff Cottrell, You Thrive Florida

As an informational item, attached is the Community Transportation Coordinator (CTC) Quarterly Report for the period of April 1, 2026, through June 30, 2026.

This is an informational item; no action is required.

Staff Recommendation: It is recommended the TDLCB review the quarterly report and provide comments as desired. No action is required by the TDLCB at this time.

Attachment: CTC Quarterly Report will be sent under separate cover

COMMUNITY TRANSPORTATION FOR DISADVANTAGED REPORT

Hernando County, Florida

Quarterly System Report for Fiscal Period

April 1, 2026 through June 30, 2026

PREPARED FOR:

Hernando County Transportation Disadvantaged Coordinating Board

PREPARED BY:

You Thrive Fl Paratransit

You Thrive Fl

Phone (352) 799-1510 Fax: (352) 754-9390

INTRODUCTION

Introduction to Hernando County's Transportation Disadvantaged System:
You Thrive Florida Paratransit, a department within Mid Florida Community Services, Inc., operates as the Community Transportation Coordinator (CTC) for the Transportation Disadvantaged program in Hernando County. As the coordinator, You Thrive Florida Paratransit has the responsibilities to provide transportation to all Hernando County residents in a safe and cost effective manner. System priorities, established by members of a Local Coordinating Board, include the provision of transportation county-wide for medical, nutritional, educational, work, and recreational trips, respectively. Services are for senior citizens (over 60), physically or mentally challenged individuals, and economically or transportation disadvantaged general public.

The system utilizes a shared ride multi-load approach with guaranteed arrival times to rider destinations. Because many citizens are wheelchair bound, all service fleet vehicles are equipped and in compliance with American with Disabilities Act (ADA) recognized wheelchair lifts and securement devices. You Thrive Florida Paratransit provides physically challenged the system utilizes a shared ride multi-load approach with guaranteed arrival times to rider.

Fare Box Fees:
Non sponsored clients are required to pay a fare box fee. Individual fare box fee is $5.00 per one way trip. State assistance for fare box fees are available and can be applied for by individuals to offset financial hardships.

Office Hours:
Office hours are Monday through Friday from 7:30 a.m. to 4:30 p.m. except County recognized holidays.

Service Hours-Transportation Disadvantaged:
Transportation Disadvantaged service hours are Monday thru Friday from 6:00 a.m. to 4:00 p.m. except for county recognized holidays.

Scheduling Hours:

Scheduling is provided by telephone Monday thru Friday, excluding County recognized holidays. by calling (352) 799-1510 between the hours of 8:00 a.m. and 4:00 p.m.

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

	Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
	Work Days	**20**	**23**	**20**	**22**	**19**	**18**	**21**	**20**	**21**	**21**	**21**	**21**	**247**
Overview of Total Trip Requests	Total incoming calls received	3996	3718	3546	3750	3308	3426	3278	3140	3212	3112	2880	3104	**40,470**
	Average number calls received per day	200	162	177	170	174	190	156	157	153	148	137	148	**1,973**
	Total trip requests received	1998	1859	1773	1875	1654	1713	1639	1570	1606	1556	1440	1552	**20,235**
	Total cancelled trips	478	437	421	404	375	411	428	301	335	260	250	349	**4,449**
	Total ASAP Trips	78	43	43	41	38	42	32	41	51	49	41	24	**523**
	Total NS trips	37	61	47	45	31	39	40	16	34	25	18	26	**419**
	otal trip requests provide	**1405**	**1318**	**1262**	**1385**	**1210**	**1221**	**1139**	**1212**	**1186**	**1222**	**1131**	**1153**	**14844**
	% of Trip Requests Provided	70.3%	70.9%	71.2%	73.9%	73.2%	71.3%	69.5%	77.2%	73.8%	78.5%	78.5%	74.3%	**73.4%**
	% of Trip Requests Cancelled	23.9%	23.5%	23.7%	21.5%	22.7%	24.0%	26.1%	19.2%	20.9%	16.7%	17.4%	22.5%	**22.0%**
	% of No Show Trip Requests	1.9%	3.3%	2.7%	2.4%	1.9%	2.3%	2.4%	1.0%	2.1%	1.6%	1.3%	1.7%	**2.1%**

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

	Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
	Work Days	**20**	**23**	**20**	**22**	**19**	**18**	**21**	**20**	**21**	**21**	**21**	**21**	**247**
REASON FOR UNPROVIDED REQUESTS														
% of Trip Requests unable to Provide		2.85%	2.80%	2.93%	3.25%	4.59%	5.14%	4.76%	4.20%	3.99%	4.69%	5.63%	4.64%	**4.12%**
Same day Request		15	13	10	8	11	12	14	9	6	10	12	9	**129**
Out-of-county request		23	26	25	28	27	30	29	24	20	25	26	21	**304**
Stretcher		1	0	0	3	2	2	1	0	0	1	0	1	**11**
Holiday/Weekend		9	6	8	12	25	31	24	22	26	21	25	20	**229**
Before 8 a.m./after 3:00 p.m. appointments		9	7	9	10	11	13	10	11	12	16	18	21	**147**
Total Unprovided		57	52	52	61	76	88	78	66	64	73	81	72	**820**
TRIP PURPOSE	Medical	944	737	769	915	670	705	627	665	676	718	635	663	**8,724**
	Nutritional/Shop	201	219	186	147	207	201	185	144	213	186	137	148	**2,174**
	Connector	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	Education	70	65	78	81	39	70	78	67	69	79	82	87	**865**
	Employment	73	73	108	110	79	67	107	113	126	133	130	145	**1,264**
	Other	117	224	121	132	215	178	142	223	102	106	147	110	**1,817**
	Total	**1,405**	**1,318**	**1,262**	**1,385**	**1,210**	**1,221**	**1,139**	**1,212**	**1,186**	**1,222**	**1,131**	**1,153**	**14,844**

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

	Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
	Work Days	**20**	**23**	**20**	**22**	**19**	**18**	**21**	**20**	**21**	**21**	**21**	**21**	**247**
TRIP TYPE	Elderly (Over 60)	1,032	1,015	977	1,154	832	914	748	790	897	946	800	776	**10,881**
	Adult	373	303	285	231	378	307	391	422	289	276	331	377	**3,963**
	Child (Under 16)	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	Total	**1,405**	**1,318**	**1,262**	**1,385**	**1,210**	**1,221**	**1,139**	**1,212**	**1,186**	**1,222**	**1,131**	**1,153**	**14,844**
UNDUPLICATED COUNT	Elderly (Over 60)	128	116	124	130	126	134	139	140	146	130	118	116	**1,547**
	Percent %	80.0%	80.6%	80.0%	78.8%	78.8%	80.7%	79.4%	80.5%	80.2%	82.8%	84.9%	85.3%	**80.9%**
	Adult	32	28	31	35	34	32	36	34	36	27	21	20	**366**
	Percent %	20.0%	19.4%	20.0%	21.2%	21.3%	19.3%	20.6%	19.5%	19.8%	17.2%	15.1%	14.7%	**19.1%**
	Child (Under 16)	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	Percent %	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	**0%**
	Total	**160**	**144**	**155**	**165**	**160**	**166**	**175**	**174**	**182**	**157**	**139**	**136**	**1,913**
TRIP MODE	AMBI	706	649	640	705	565	537	558	644	608	652	600	625	**7,489**
	WHLI & SCOI	699	669	622	680	645	684	581	568	578	570	531	528	**7,355**
	AMBO													**0**
	Total	**1,405**	**1,318**	**1,262**	**1,385**	**1,210**	**1,221**	**1,139**	**1,212**	**1,186**	**1,222**	**1,131**	**1,153**	**14,844**
FUNDING SOURCE	TRIP & EQUIP	1,238	1,175	1,113	1,237	1,050	1,072	1,010	1,076	1,031	1,092	1,042	1,044	**13,180**
	ISD	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	DOEA	167	143	149	148	160	149	129	136	155	130	89	109	**1,664**
	Total	**1,405**	**1,318**	**1,262**	**1,385**	**1,210**	**1,221**	**1,139**	**1,212**	**1,186**	**1,222**	**1,131**	**1,153**	**14,844**
NO SHOW	CTD - T&E	13	28	26	25	20	21	28	10	22	15	10	15	**233**
	DOEA	24	33	21	20	11	18	12	6	12	10	8	11	**186**
	Total No Shows	**37**	**61**	**47**	**45**	**31**	**39**	**40**	**16**	**34**	**25**	**18**	**26**	**419**

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

	Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
	Work Days	**20**	**23**	**20**	**22**	**19**	**18**	**21**	**20**	**21**	**21**	**21**	**21**	**247**
OPERATING DATA	Suspended	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	System Miles	16,319	14,436	15,852	16,445	15,763	15,803	13,736	14,473	15,144	15,411	14,962	14798	**183,142**
	Revenue Miles	14,578	12,605	13,981	13,721	13,152	13,116	11,256	12,506	13,293	13,004	12,122	12460	**155,794**
	Average System Miles per trip	10.4	9.6	11.1	9.9	10.9	10.7	9.9	10.3	11.2	10.6	10.7	10.8	**10.5**
	System Hours	957.93	965.90	946.50	1132.68	760.85	852.48	769.90	787.60	867.13	879.50	824.52	826.90	**10,572**
	Revenue Hours	819.38	824.57	807.75	964.53	650.68	706.47	630.58	662.47	722.93	755.68	670.53	697.25	**8,913**
	Cost Per Trip	$25.83	$25.77	$25.89	$25.79	$25.87	$25.86	$25.79	$25.83	$25.90	$25.85	$25.86	$25.86	**$25.84**
	System Cost per Mile	$2.49	$2.70	$2.33	$2.61	$2.38	$2.41	$2.61	$2.50	$2.31	$2.43	$2.41	$2.39	**$2.46**

COMPLIMENTS/COMPLAINTS

		Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
		Work Days	**20**	**23**	**20**	**22**	**19**	**18**	**21**	**20**	**21**	**22**	**19**	**21**	**TOTAL**
You Thrive Florida Paratransit	COMPLIMENT	Driver	4	6	3	5	4	6	5	6	3	4	5	6	**57**
		Vehicle	1	0	0	0	1	0	1	5	8	2	4	3	**25**
		Service	1	2	3	3	2	2	2	3	1	2	1	1	**23**
		Policy	0	0	0	0	0	0	0	0	0	0	0	0	**0**
		Other	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	COMPLAINT	Driver	1	0	0	0	0	0	0	0	0	1	0	0	**2**
		Vehicle	0	1	0	0	0	1	0	1	0	1	0	1	**5**
		Service	0	0	1	0	0	0	0	0	1	1	0	1	**4**
		Policy	0	0	0	1	0	0	0	0	0	0	0	0	**1**
		Other	0	0	0	0	0	0	0	0	0	0	0	0	**0**

BREAKDOWNS/ACCIDENTS

		Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
		Work Days	**20**	**23**	**20**	**22**	**19**	**18**	**21**	**20**	**21**	**22**	**19**	**21**	**TOTAL**
You Thrive Florida Paratr		TOWS	1	1	1	0	0	0	0	1	2	1	0	3	**10**
		ROAD CALLS	0	0	0	0	0	0	0	0	0	0	0	0	**0**
	INCIDENT & ACCIDENTS	CHARGEABLE	0	0	0	0	0	0	0	0	0	0	0	0	**0**
		NON-CHARGEABLE	0	0	0	0	0	0	0	0	0	0	0	0	**0**