



RIVERSIDE COUNTY OFFICE OF EDUCATION

EDWIN GOMEZ, Ed.D. | County Superintendent of Schools



CARING
ADVOCATE SUPPORT
PERSON-CENTERED
MEANINGFUL LIFE
SUPPORT RESPECT
PERSON-CENTERED
ADVOCATE
RESPECT
CARING
SUPPORT
MEANINGFUL LIFE
RESPECT
ADVOCATE
SUPPORT
MEANINGFUL LIFE

DIRECT SUPPORT PROFESSIONAL

PERSON-CENTERED RESPECT MEANINGFUL LIFE SUPPORT
ADVOCATE MEANINGFUL LIFE PERSON-CENTERED ADVOCATE
CARING PERSON-CENTERED SUPPORT CARING RESPECT
SUPPORT CARING ADVOCATE SUPPORT
ADVOCATE RESPECT MEANINGFUL LIFE
RESPECT CARING PERSON-CENTERED
PERSON-CENTERED MEANINGFUL LIFE
CARING RESPECT ADVOCATE
RESPECT SUPPORT
MEANINGFUL LIFE
ADVOCATE
RESPECT



DSP TRAINING ADVISORY COMMITTEE MEETING – NOVEMBER 06, 2024 – 10:00 A.M. – 11:30 A.M.

INTRODUCTION

Southern California Service Hub *Riverside County Office of Education*

Mirna Pierce

Program Coordinator

mpierce@rcoe.us

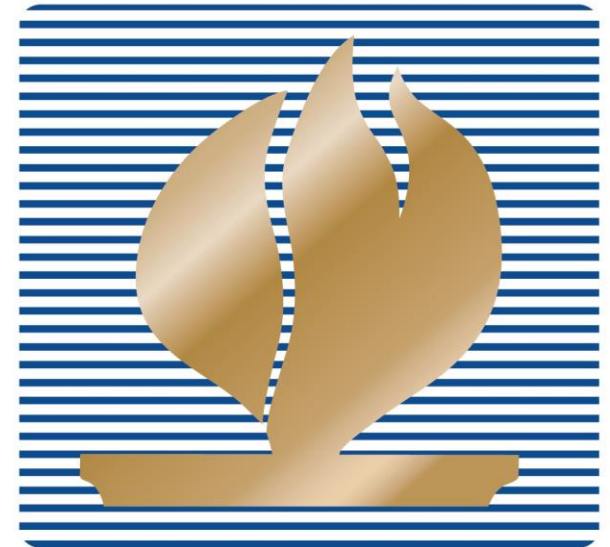
951-826-6446

Sharon Havercroft

DSP Office Clerk

shavercroft@rcoe.us

951-826-6817



**RIVERSIDE COUNTY
OFFICE OF EDUCATION**

EDWIN GOMEZ, Ed.D.
County Superintendent of Schools

AGENDA

- Welcome and Introductions
- Purpose of DSPT Advisory Committee Meeting
- Reports from
 - Service Hub
 - California Department of Developmental Services
 - California Department of Education
 - San Bernardino County Superintendent of Schools – Help Desk
- Regional Center(s) Input
- Administrator/Provider Representative(s) Input
- DSP Trainer(s) Input
- Next Meeting

PURPOSE OF DSP ADVISORY MEETING

- Help ensure that Challenge Testing and Training are sufficiently scheduled to meet the needs of Administrators and Employees
- Receive information directly from the Department of Developmental Services (DDS) and the California Department of Education (CDE)
- Address any issues related to the DSP Training program
- Receive up-to-date training and testing data information



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OFFICE OF EDUCATION**

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Riverside Service Hub Report

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

PAST – PRESENT – FUTURE

- In-Person to Online trainings
- Offering a few In-Person trainings
- Offering trainings at various times
- Goal to increase In-Person trainings



**RIVERSIDE COUNTY
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ENROLLMENT COUNTS – Inland Regional Center

Year	Course Title	Section Count	Enrolled	Tested	Retention Rate	Passed	Pass Rate
July 2021 - June 2022	DSP Year 1 Challenge Test	5	48	29		2	7%
	DSP Year 1 Training	35	671	417	62%	393	94%
	DSP Year 2 Challenge Test	4	39	21		5	24%
	DSP Year 2 Training	20	394	269	68%	249	93%
	Total	64	1,152	736		649	88%
July 2022 - June 2023	DSP Year 1 Challenge Test	13	84	53		8	15%
	DSP Year 1 Training	27	529	259	49%	241	93%
	DSP Year 2 Challenge Test	17	122	88		10	11%
	DSP Year 2 Training	18	322	194	60%	182	94%
	Total	75	1,057	594		441	74%
July 2023 - June 2024	DSP Year 1 Challenge Test	3	24	18		0	0%
	DSP Year 1 Training	23	552	313	57%	297	95%
	DSP Year 2 Challenge Test	8	75	53		3	6%
	DSP Year 2 Training	12	295	174	59%	157	90%
	Total	46	946	558		457	82%

ENROLLMENT COUNTS – San Diego Regional Center

Year	Course Title	Section Count	Enrolled	Tested	Retention Rate	Passed	Pass Rate
July 2021 - June 2022	DSP Year 1 Training	34	662	381	58%	352	92%
	DSP Year 2 Training	24	473	298	63%	293	98%
	Total	58	1,135	679		645	95%
July 2022 - June 2023	DSP Year 1 Challenge Test	2	7	2		0	0%
	DSP Year 1 Training	46	888	510	57%	478	94%
	DSP Year 2 Challenge Test	2	5	1		0	0%
	DSP Year 2 Training	34	531	335	63%	322	96%
	Total	84	1,431	848		800	94%
July 2023 - June 2024	DSP Year 1 Training	39	894	528	59%	496	94%
	DSP Year 2 Training	32	577	385	67%	368	96%
	Total	71	1,471	913		864	95%



ENROLLMENT COUNTS — San Gabriel / Pomona Regional Center

Year	Course Title	Section Count	Enrolled	Tested	Retention Rate	Passed	Pass Rate
July 2021 - June 2022	DSP Year 1 Training	47	903	583	65%	554	95%
	DSP Year 2 Training	30	583	423	73%	410	97%
	Total	77	1,486	1,006		964	96%
July 2022 - June 2023	DSP Year 1 Training	53	1,029	625	61%	608	97%
	DSP Year 2 Training	25	473	341	72%	336	99%
	Total	78	1,502	966		944	98%
July 2023 - June 2024	DSP Year 1 Training	42	991	642	65%	619	96%
	DSP Year 2 Training	23	545	391	72%	383	98%
	Total	65	1,536	1,033		1,002	97%

DSP TRAINING
ADVISORY
COMMITTEE
MEETING –
NOVEMBER 06,
2024

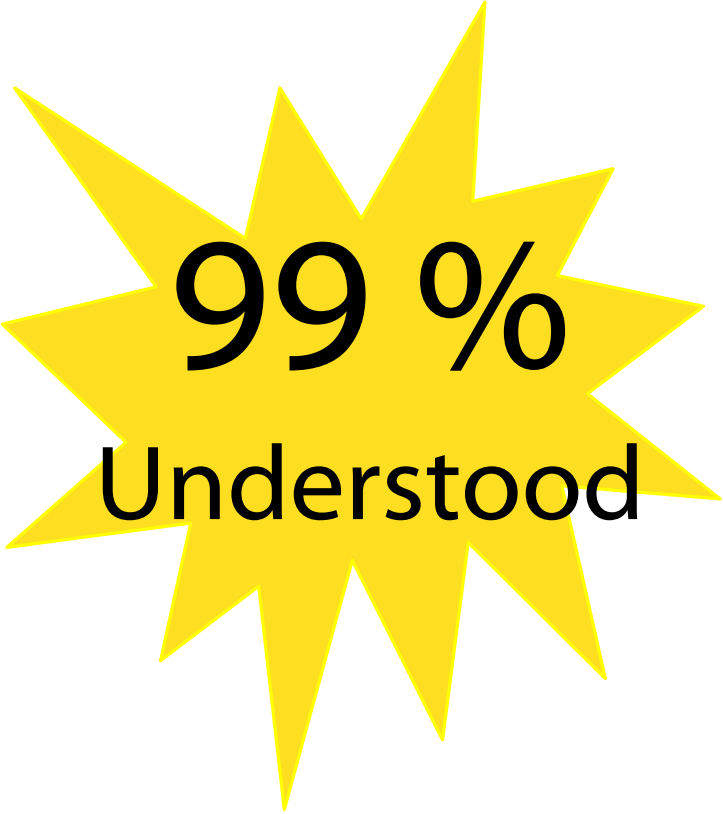
July 2023 – June 2024

STUDENT SURVEY RESULTS – DSP Year 1

DSP Year 1 Survey Results Shared by CDE

- Over 2500 responses in last year (+400 from last year)
- Most responders:
 - Were DSP Trainees
 - Were female with some college and English as their preferred language
 - Were in an online environment
 - Said DISCUSSIONS & ACTIVITIES were their favorite part of class
 - Asked for more information on Medications, Behavior and Risk Management

DSP Year 1 Survey Results Shared by CDE



**99 %
Understood**

- Role as a DSP
- Role as a Mandated Reporter
- Admin Meds by 7 Rights
- The 7 Rights
- Proper Gloving Technique
- Proper Care of Teeth
- When to call 911
- Challenging Behavior being Communicated

RECOGNIZED TRAINERS – DSP Year 1

Kelly
Wilkins-Fay

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

We had an awesome instructor and explained to us how to properly take care of our individuals. Greatly appreciate her time and support in teaching us to be great DSPs out in the work world.

Kelly was an amazing instructor. Appreciated her patience and scaffolded ways of teaching how to do the meds.

Great Instructor
very informative!

RECOGNIZED TRAINERS – DSP Year 1

**Paula
DeBell**

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

The class was very helpful and informative, I like listening to the stories and experiences of other DSPs and Ms. Paula is a great instructor!

Teacher has a lot of knowledge in the materials.

Paula DeBell is a great professor!

DSP TRAINING
ADVISORY
COMMITTEE
MEETING –
NOVEMBER 06,
2024

July 2023 – June 2024

STUDENT SURVEY RESULTS – DSP Year 2

STUDENT SURVEY RESULTS – DSP Year 2

- Over 1300 responses in last year
- Most responders:
 - Were DSP Trainees
 - Were female with some college and English as their preferred language
 - Were in an online environment
 - Said DISCUSSIONS & ACTIVITIES were their favorite part of class
 - Asked for more information on Medications, Behavior and Risk Management

DSP Year 1 Survey Results Shared by CDE



**99 %
Understood**

- Role as a DSP
- Tools to help individuals prepare for a doctor's appointment
- Admin Meds by 7 Rights
- Ways to understand what an individual's challenging behavior is saying
- Ways to help individuals eat healthy and exercise
- Giving individuals more choices each day
- How I can help individuals get involved in their community
- Ways to teach individuals new skills

RECOGNIZED TRAINERS – DSP Year 1

Kayla
Barreto

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

Kayla was very informative and kept the class fun. She knows how online classes and training can be and made sure to keep everyone involved.

Miss Kayla was very understandable. She made everything clear before moving on to a different section.

MS KAYLA WAS
AWESOME!!!!!!
VERY HELPFUL
AND GREAT AT
EXPLAINING

RECOGNIZED TRAINERS – DSP Year 1

Vicki
Vargo

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

Thank you for sharing your knowledge with us!! Very supportive, informative and knowledgeable person who shares and explains in a way that students understand!! Thank you!!!

Loved everything about the class and Vicky was a phenomenal teacher!

She was very good instructor. She made the lessons so much easy to understand.



We appreciate the hard work,
dedication, and experience of our
DSP Trainers.



And thank the DSP support team
which includes state and local staff.

Stephanie McNay

Direct Support Professional Training Coordinator

Policy and Program Development Division:

Workforce Development and Training

ccfdsp@dds.ca.gov

800-622-8904

California Department of Developmental Services Report

Presented by Raymond Usac,
Department of Developmental Services

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024



Tara Neilson

Educational Programs Consultant

Career & College Transition Division

CTE Leadership Office

California Department of Education

TNeilson@cde.ca.gov

(916) 445-5568

California Department of Education Report

Presented by Raymond Usac,
Department of Developmental Services

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024



DSP TRAINING
ADVISORY
COMMITTEE
MEETING –
NOVEMBER 06,
2024

California Department of Education and California Department of Developmental Services Reports

Joint Presentaion by Raymond Usac

Enrollment Report per Month per Hub

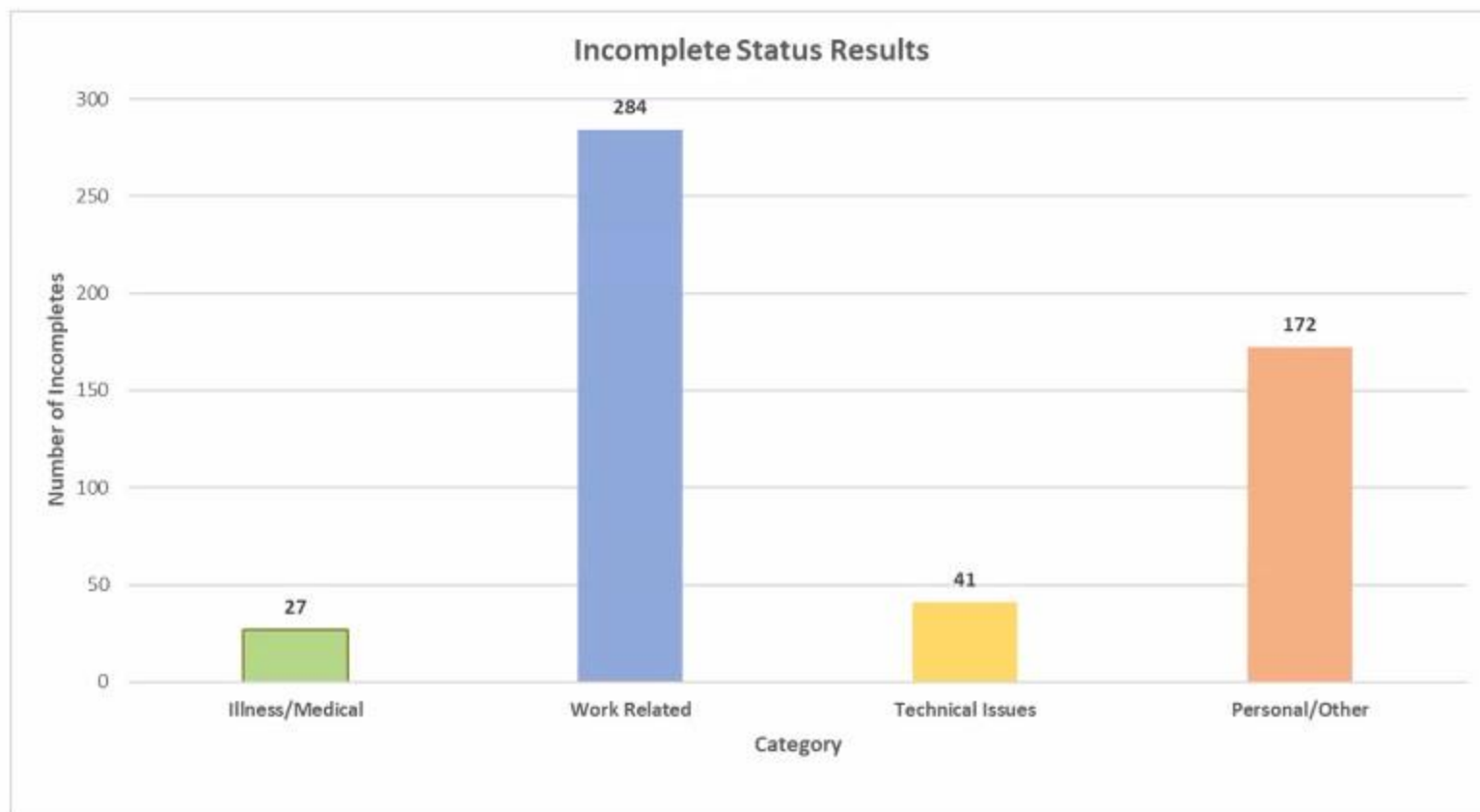
October 1 to 31, 2024

Service Hub	Year 1		Year 2	
	Online	Classroom	Online	Classroom
Butte	159	0	86	0
Fresno	380	25	204	14
Orange	199	0	251	0
Riverside	345	0	172	24
Subtotals:	1,083	25	713	38

Total Year 1 Enrollment: 1,108
Total Year 2 Enrollment: 751
Total DSPT Enrollment: **1,859**

Incomplete Status Results

- January to September 2024



Updates

➤ Attendance

- DSPs may not miss more than 3 hours of classroom instruction.

➤ DSP Training Authorization Letter

- Email with authorization letter / form coming from the Regional Center must be sent to Service Desk

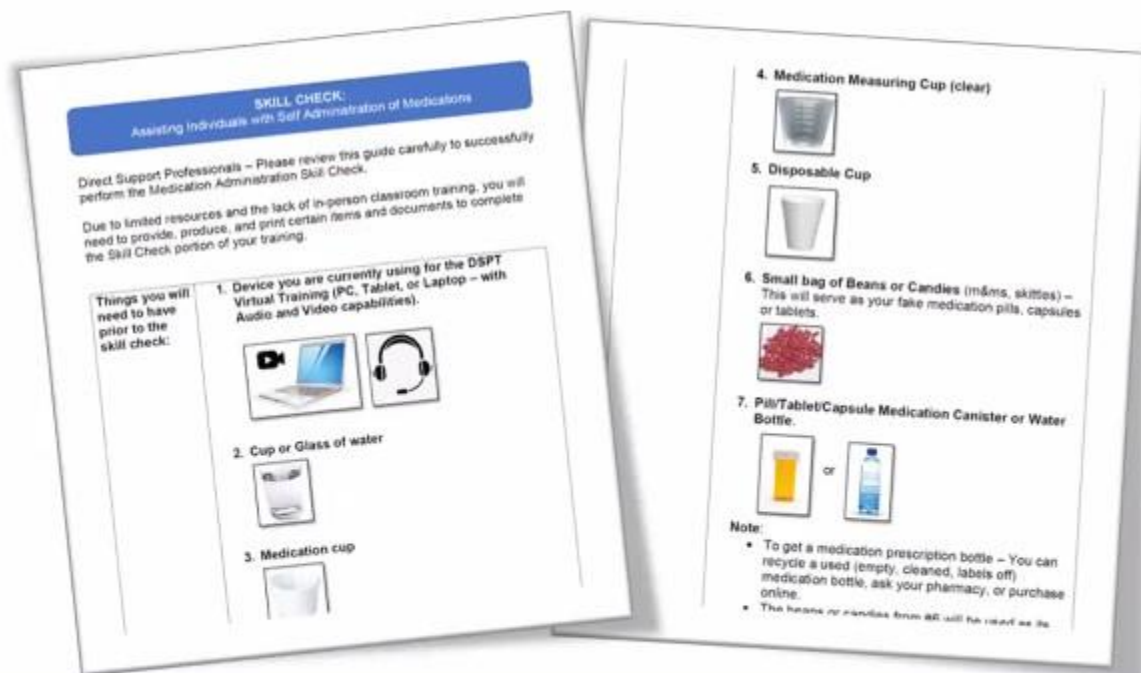
➤ DSP expectations

- While in Training, DSPs cannot provide any form of assistance to consumers/clients. They will be asked to exit the class, and this will affect their attendance.
- Unprofessional behavior towards any members of our team, RC staff, trainers, and other students will not be tolerated and can be denied participation to the DSP Training
- Inappropriate actions that are deemed severe and puts the clients at risk will be reported to Regional Center Coordinators

Reminders

Virtual Training guidelines, student resource guides, medication administration skill check guide can be found here:

<https://www.dspttrain.org/Home/VirtualTrainingInfo>



DDS Workforce Initiatives

DDS Workforce Initiatives

1

DSP Training Stipend

This program provides up to two \$625 (before taxes) training stipends to DSPs who complete training and development courses approved by the Department of Developmental Services available in the ARCA Learning Center.

2

DSP Workforce Training and Development (DSP University)

This program is a three-tiered, competency-based training and certification program for DSPs and is designed to enhance DSPs professional training aimed at promoting services that are person centered, culturally and linguistically sensitive, and that improve outcomes for individuals with intellectual and/or developmental disabilities. Successful completion of each tier is tied to a wage differential.

3

DSP Bi-/Multi-Lingual Pay Differential

This program promotes equity in access to services for individuals and their families through regional centers by providing a pay differential to DSPs who communicate regularly with individuals and families in a language or medium other than English. This program recognizes the value of effective communication between DSPs and the consumers and families they serve.

DDS Workforce Initiatives

4

DSP Internship

The DSP Internship Program is a three-month training and internship program that provides standardized, new direct care workforce entry-level training and practical work experience. This program will focus outreach efforts on populations that reflect California's diverse population and do not traditionally have a pathway towards jobs in the field of providing services to individuals with developmental and intellectual disabilities.

5

Technology Pilot

Technology services are intended to provide supports and services necessary for individuals to access services remotely and meet the goals identified in their Individual Program Plans. The goal of the program is to provide support of the participant's individual program plan goals, reduce the need for a direct support person and enable the participant greater independence, inclusion, and quality of life.

6

Regional Center Staff Tuition Reimbursement

The Regional Center Employee Tuition Reimbursement Program is for regional center employees who seek a degree or certification in a health or human services-related field. Qualifying regional center employees are eligible to receive up to \$10,000 annually for up to three years and may maintain eligibility if they are hired at a different regional center from where they originally established eligibility.

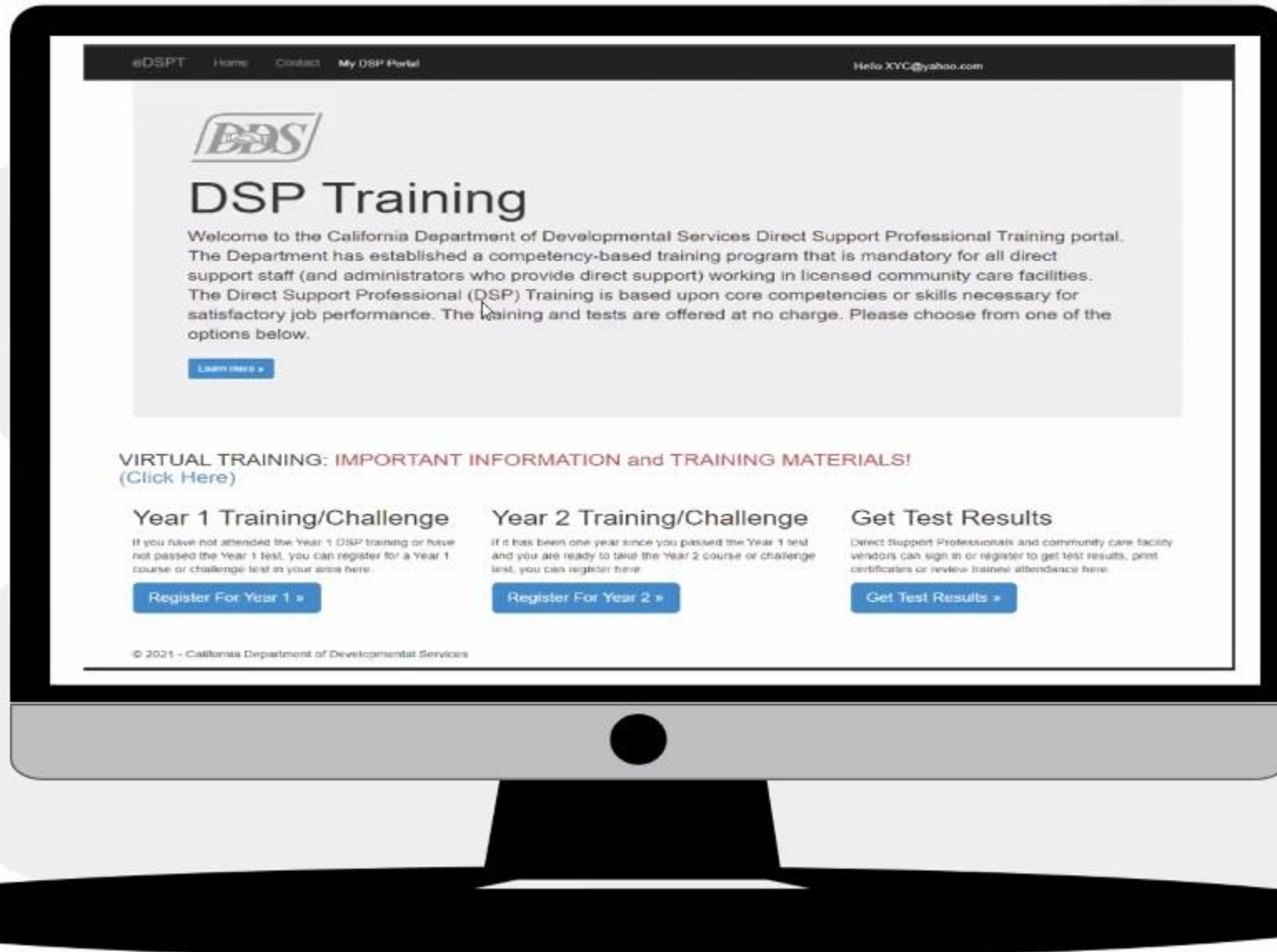
The California Department of Developmental Services Workforce Initiatives, may be found at <https://www.dds.ca.gov/initiatives/workforce-initiatives/>



DDS Contact Information

For more information regarding the DSPT:

Please email DDS at ccfdsp@dds.ca.gov or
call (800) 622-8904





Schedule Screen

(In-Person Training) Porterville Valley Oak Church

1970 West Henderson Avenue, Porterville, CA 93257

[Map](#)

Type	Meeting Dates	Meeting Days	Meeting Time	Trainer	
DSP Year 1 Training	06/13/2022 - 06/17/2022	Mon-Fri	09:00am - 04:30pm	Lewis, Kathy	Registration Opens: 05/04/2022 at 8:00am
DSP Year 1 Training	04/18/2022 - 04/22/2022	Mon-Fri	09:00am - 04:30pm	Lewis, Kathy	Registration Opens: 03/09/2022 at 8:00am
DSP Year 1 Training	02/14/2022 - 02/18/2022	Mon-Fri	09:00am - 04:30pm	Lewis, Kathy	Registration Opens: 01/05/2022 at 8:00am
DSP Year 1 Training	01/17/2022 - 01/21/2022	Mon-Fri	09:00am - 04:30pm	Lewis, Kathy	Registration Opens: 12/08/2021 at 8:00am
DSP Year 1 Training	12/06/2021 - 12/10/2021	Mon-Fri	09:00am - 04:30pm	Lewis, Kathy	Registration Opens: 10/27/2021 at 8:00am

Virtual Training 62 - (online only)

SD62, San Diego, CA 92123

[Map](#)

Type	Meeting Dates	Meeting Days	Meeting Time	Trainer	
DSP Year 1 Training	11/09/2021 - 12/16/2021 12/17/2021 - 12/17/2021	Tu,Th,Fr Friday	10:00am - 01:00pm 10:00am - 12:00pm	DeBell, Paula	Register
DSP Year 1 Training	11/08/2021 - 12/13/2021 12/15/2021 - 12/15/2021	Mo,We Wednesday	10:00am - 01:00pm 10:00am - 12:00pm	DeBell, Paula	Register

Class No Longer
On The Website



Confirming Registration

DSPs can verify their enrollment by logging into their accounts.

Made by Administrator

John Smith
Birth Date: 10/2/1983
Last 4 SSN: 4292
No Training History
Log in:
dspjohns@yahoo.com

Made by DSP

John Smith
Birth Date: 10/2/1984
Last 4 SSN: 4292
Training History: Year 1 Pass
Log in: jsmith@arf.com

Made by Last Employer

John Smith
Birth Date: 2/10/1983
Last 4 SSN: 4292
Training History: Year 1
Incomplete
Log in: smithjohn@gmail.com

Duplicate Records

Made by Co-worker

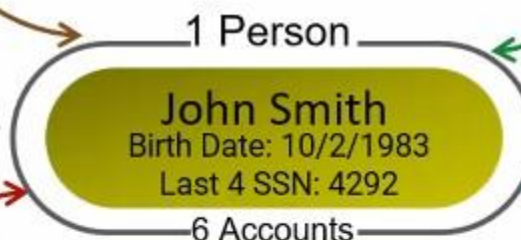
Johnny Smith
Birth Date: 10/2/1983
Last 4 SSN: 4292
No Training History
Log in:
johnsmith@yahoo.com

Made by Niece

Smith John
Birth Date: 10/2/1983
Last 4 SSN: 4292
Training History: Incomplete
Log in: johnsmith@gmail.com

Made by DSP

John Smith
Birth Date: 2/10/1983
Last 4 SSN: 4292
Training History: Fail
screamingjohn@hotmail.com



Test Results

must be retrieved through the online system

Test Results Are Not Given Out Over The Phone



Technical Support assists DSPs to access their certifications online



Certifications

Are not sent out to DSPs through email or the mail.

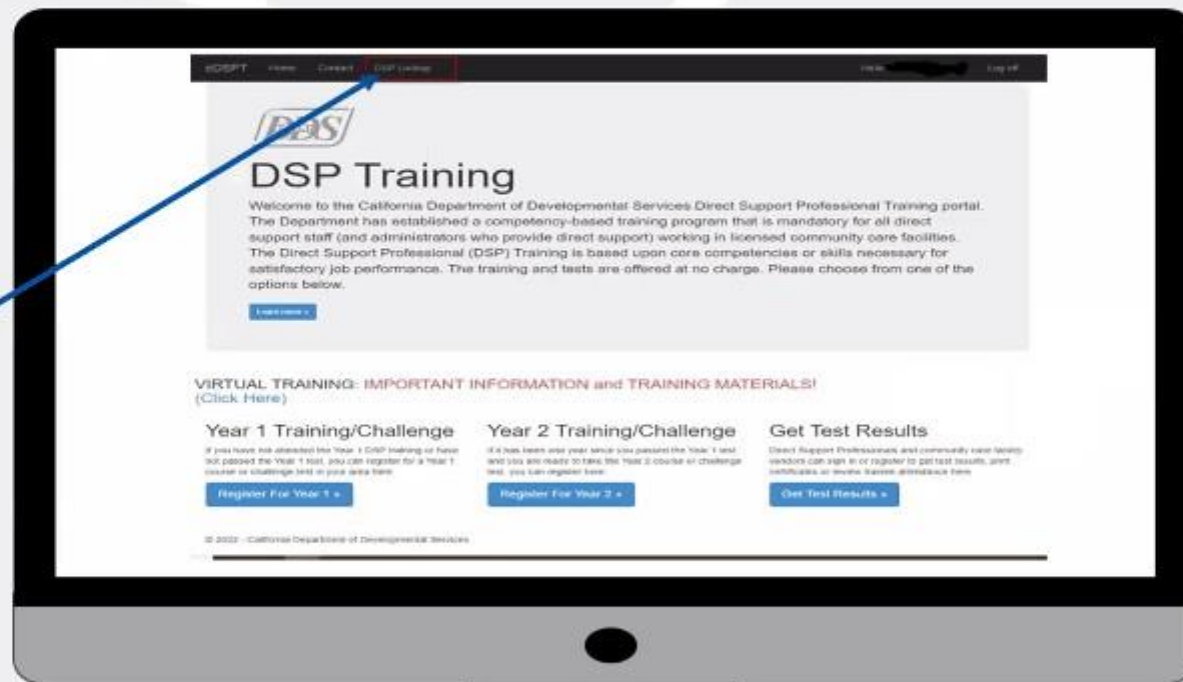


Test Results

www.dsptrain.org

Test Results

Facility Administrators and/or Licensees can retrieve the DSPs test results by logging into their vendor account online



DSP Look Up

No passed tests or active classes found
Information does not match info on account

01

No passed tests or active classes found

Incomplete/Dropped

02

Download
Certification
Year 1: Pass

03

No passed tests or active classes found

Did not pass test

04

Please have the DSP contact the DSPT Office for verifying account and updating individuals record.



San Gabriel / Pomona
Regional Center



Regional Center Input

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

REGIONAL CENTER INPUT

Meredith Gage

Senior Training Specialist

Inland Regional Center

1365 S. Waterman Avenue

San Bernardino, CA 92408

(909) 890-3392

Mgage@Inlandrc.org



Liliana Calderon, MA

Residential Services Coordinator

San Diego Regional Center

Community Services Department

(858) 496-4348

Liliana.Calderon@sdrc.org



Lucina Galarza, MPA

Deputy Executive Director

San Gabriel/Pomona

Regional Center

LGalarza@sgprc.org



San Gabriel / Pomona
Regional Center



Facility/Home Administrator Input – Provider Representatives

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024



DSP Trainer Input

DSP TRAINING ADVISORY
COMMITTEE MEETING –
NOVEMBER 06, 2024

DSP TRAINER INPUT

- Welcome Letter
- Student Technology
- eDSPT Accounts
- Learning Environment
- Student Guide
- Medication Kit



Southern California Service Hub

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Program Coordinator
mpierce@rcoe.us
(951) 826-6446

Sharon Havercroft,
DSP Office Clerk
shavercroft@rcoe.us
(951) 826-6817

Next DSP Training Advisory Committee Meeting –

TBA expected in
November 2025 via Zoom

