



Richland

New Customer Registration Sheet

Account Number:

Book Seq:

Meter#:	MIU #:	
Name:	Date:	
Social Security #:	Rental?	
Texas Driver's License #:		
Date of Birth:	email:	
Service Address: <i>Tap will be made after 911 Address Permanently Affixed to Property</i>		
Mailing Address:		
City: Richland		Zip:
Home Phone #:	Work #:	
Beginning Reading:		Roll Over #:
Deposit Amount: \$250.00	Deposit Date:	
Transfer or Connect Fee: \$35.00	TOTAL DUE: \$4.750.00	
Tap Fee: \$4,500.00	Receipt #	
If Rental Owner Name:	Phone #:	
Address:	City-Zip:	

City of Richland

P.O. Box 179

Richland, TX 76681-0179

903-362-3707

SERVICE AGREEMENT

I. **PURPOSE.** The City of Richland is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before The City of Richland will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

- II. **PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 2.0 % lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between The City of Richland and _____, _____ Meter Number _____.

- A. The water system will maintain a copy of this agreement as long as the customer and/or the premises are connected to the water system.
- B. The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the water system or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the water system's normal business hours.
- C. The water system shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. The customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.

IV. **ENFORCEMENT.** If the customer fails to comply with the terms of the SERVICE AGREEMENT, the water system shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER'S SIGNATURE _____,

DATE: - - - - -

CITY OF RICHLAND TAMPERING POLICY

I understand that all City of Richland (City) water meters, meter boxes, lids, meter interface units (MIU), pipes, valves, locks, cut-offs, switches, electronics and batteries belong to the city. If significant damage should occur to the meter, meter box, lid, MIU, pipes, valves, locks, cut-offs, switches, electronics or batteries or if the meter has been unlocked without permission from the city, the account holder and/or property owner is to be held responsible. This is considered tampering. The city reserves the right to pursue all necessary criminal processes.

First time tampering fee- \$50.00 plus cost of replacement parts and

Labor for installation

Second time tampering fee-\$150.00 plus cost of replacement parts and

Labor for installation

Third time tampering fee-subject to service denial, kill service line, and theft charges

*all active meters are required to have a \$250.00 deposit held on account until disconnection

*an additional \$50.00 non-refundable deposit must be paid if you have a lease agreement rather than an ownership policy.

I understand all of the terms and conditions and that I am responsible for all charges incurred at the service location.

Signature_____

Date_____