[redacted] [redacted]
To: PlanningCommission
Subject: [EXTERNAL] Constant Issues with Retreat development
Date: Thursday, October 15, 2026 1:42:05 PM
Importance: High

CAUTION: This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments.

TO WHOM IT MAY CONCERN,

This is not the first time I am reaching out to the City of Sierra Madre however I have reached a breaking point. The amount of stress, anxiety and profound sadness is now a daily occurance due to what is happening in my neighborhood.

I have called multiple times, most recently today, twice and spoke to Jaime different times regarding the ongoing issues as a resident of Sierra Madre. II just get transferred to a City planning voicemail. Then I called back and spoke to Josh.

I attended every single council meeting regarding this project and we were assured every meeting that this would NOT affect our lifestyles and there would be minimum impact, none of which was true.

Since the beginning of construction, my quiet, sleeping lifestyle has turned into a severely stress ridden daily occurance.

1. From the initial ground thumbing shaking and the noise, of which I called the City of Sierra Madre, only to be told to call the SM police. I indicated that the SM police would do nothing and I had called them previously about things, only to be met with rude, dismissive manner, like I was inconveniencing them in their daily routine.

2. Then there's the dust and dirt that has covered my home, windows, cars, plants, dog and everything else, no matter how often I hose things down it continues. Then my water bill goes up.

3. Then there's the now ,rat infestation coming from either initially clearing the fields to tying in the drain system. I have lived here since 2012 and never had this issue. I ended up getting a professional service to try and control it, but have had the rats eat through my car wires and insulation, and invade my home and yard.

4. Now I cannot walk my dog on any of the streets without it causing harm to the both of us. There are no sidewalks and the streets on all sides are filled with huge trucks on a daily basis or parked on the side streets. Before it was just Sunnyside, then it was the closure of Bailey Canyon, which you can't even walk up and around there any more, then it was trucks coming down Grove and now it's invaded Crestvale. There is nowhere to safely walk my dog during

the day and 2 weeks ago (September 25th) this happened due to the truck and truck noise while walking my dog

The City of Sierra Madre, the developers of The Meadows, New Urban West (operating as NUWI Sierra Madre, LLC), The Toll Brothers, the Congregation of Passion (Mater Dolorosa Retreat Center) have had no regard for the residents that supported them previously.

As I write this email I can hear the banging or metal and trucks and machinery. You all made false promises to get this passed and my quiet, peaceful and safe neighborhood and lifestyle is completely compromised in every way.

There has been nothing done and no regard for the severe psychological or physical manifestation of the stress and distress, nuisance, invasion of property and community, physical damage to property in regards to the dust, rat invasion and now injury caused by not being able to walk my dog on any neighboring streets during the day hours.

The City of Sierra Madre, the developers of The Meadows, New Urban West (operating as NUWI Sierra Madre, LLC), The Toll Brothers, the Congregation of Passion (Mater Dolorosa Retreat Center) did nothing prior to the beginning of this project to mitigate the impacts of daily life for the residents, there was never a conversation about adding proper sidewalks for foot traffic, a stop sign only just went in October 1st all for the development.

Regards,
Monique Harding (Resident)
478 Sierra Keys Drive
Sierra Madre, CA 91024