CITY CONNECT

New Audit Team Begins On- Site Review

The City of Truth or Consequences hosted its new audit team, Beasley, Mitchell & Co., earlier this week as part of the annual financial audit process. The auditors were on site reviewing records, evaluating financial practices, and confirming compliance with state reporting requirements. During their visit, City departments provided documentation and clarification to support the review and ensure an accurate assessment of municipal operations. The on-site work marked the beginning of this year's audit cycle, an important step in maintaining transparency and accountability in the City's financial management and overall administrative oversight.

A Clearer Path for Reporting Street and Infrastructure Concerns

The City continues to improve how residents communicate concerns and request service from municipal departments. A centralized reporting form at **torcnm.gov/report** now directs submissions to the appropriate team, helping streamline inbound communication and ensuring issues reach the correct department more efficiently. Residents can report street-related concerns, infrastructure issues, or other non-emergency matters through the form. For questions about the reporting process or data submitted, residents may contact cgaston@torcnm.gov for assistance.

Upgraded Freightliner Joins Sanitation Fleet

At the September 9 City Commission meeting, the Sanitation Department presented its newly acquired Freightliner SD dumpster truck, noting that several upgrades were completed after delivery to ensure the vehicle met operational needs. Staff explained that the truck replaces aging equipment in the solid-waste fleet and will improve reliability, route efficiency, and daily collection capacity. Commissioners recessed briefly during the meeting to view the truck in person, and staff reported that the vehicle is now fully integrated into service and expected to reduce maintenance downtime and extend the department's long-term equipment lifecycle.

City Affirms Commitment to Consistent, Respectful Communication

The City continues to emphasize the importance of professional communication in all official interactions, including those involving the public and partner agencies. Staff are reviewing internal protocols to ensure that future exchanges remain consistent with established standards and support effective coordination. Clear communication is a core part of daily City operations, helping departments provide accurate information, respond to service needs, and maintain effective working relationships across jurisdictions. Residents seeking information or assistance are encouraged to contact departments directly through the City's online staff directory at torcnm.gov, which provides phone numbers and email contacts for all public-facing City services.