CITY CONNECT

Daupler Notification Numbers: What to Expect

There's been some confusion about what number Daupler notifications come from, so we want to make sure everyone has the correct information. Daupler uses local phone numbers for both alerts and callbacks. If you report a water or wastewater issue, the callback will come from (575) 223-1254. Notification calls and texts are sent from (575) 223-1273.

To report an outage, contact Daupler directly at (575) 223-1930. When speaking with a representative or using the automated system, you can opt in to text updates. Cell-phone users can receive a text with a unique link to their incident tracking page, where photos and notes can be uploaded. We encourage residents to opt into citizen engagement so the Water Department can keep you informed about progress. We may reach out to the reporter if clarification is needed.

Message to Community

Water conservation. Water leaks. Infrastructure improvements. How do they all fit together? Read our *Message to the Community about Conservation and Infrastructure Improvements* for answers to common questions about the City's water system, ongoing repair efforts, and the importance of conservation. Find the full letter at **torcnm.gov/notices**.

Sorting Smart: Cardboard vs. Paperboard

Not all boxes belong in the cardboard recycling pile. Only corrugated cardboard, such as shipping and moving boxes made with a wavy inner layer, should be recycled as cardboard. Items like cereal boxes, cracker boxes, frozen dinner boxes, tissue boxes, and soda cartons are made from paperboard and should be placed with mixed paper instead. Taking a few extra seconds to sort these materials correctly helps improve recycling efficiency and ensures recyclable materials can be put to their best use.

Cemetery Maintenance Update: Fewer Spurs This Season

Parks & Recreation is continuing work with Superior Weed and Pest Control to reduce grass spurs at the cemeteries. The contractor applied pre-emergent treatments this spring and will return later this summer and again in the fall. Staff are focusing on cleanup as well as prevention, and the department is purchasing a mower-pulled sticker-roller to collect remaining spurs more efficiently. These combined efforts have already led to noticeable improvement across the grounds.

Foch Street Project Update: Week of August 3

Asphalt paving is expected to be completed by mid-week, weather permitting, after last week's rain set the crew back. The striping contractor will begin installing signage today, and once paving wraps up, striping will take approximately one to one and a half days to finish. A final walk-through of the project is planned for next week.